

The Community Team for People with Learning Disabilities Factsheet



We want to tell you about our **Community Team for People with Learning with Learning Disabilities.**



Our team think that it is important you get the **right support** to meet your care and support needs.



Our team supports **adults with learning disabilities** who have **eligible** care and support needs and live in North Somerset.



You can **call** 01275 888 801 for advice about our **learning disability team** and whether we can support you.



You can also ask a professional who **knows you well** to **send us a referral form**.

Service provided by:

Sirona
care & health



Our team **does not** provide **medical help or therapy**. **Sirona Health Care** may be able to support you with this. You can phone them on 0300 124 5888.



Once a referral has been **accepted** by our team, **someone will contact you**.



If we **can't help** you we will **contact** you to tell you why. We will also **give you information** and **advice** about other people who may be able to support you.



If **we agree** that you **need support** from our team we will **work alongside you** to think about what care and support you need.



We will also ask you **if you want other people to help** us think about what you need. This could be a **family member or a carer**.



Together, we will make a **plan**. This might include some things for you to do to help yourself, and some things others can do to help you.

Other important information



We want to hear from you. You can tell us what we do well or what we can do better by clicking [HERE](#). If you have worries about Adult Social Services, talk to the person you usually speak to



If you need to make a complaint, you can write to the Complaints Manager at Adult Social Services and Housing, Town Hall, Weston-super-Mare, BS23 1UJ. You can also call 01275 882171 or email complaints.manager@n-somerset.gov.uk.



You can get this letter in big print, audio, easy read, and other languages. You can also get documents from our website as plain text by email. For more information contact adultspolicy@n-somerset.gov.uk

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Date: 19/08/2025

Review date: 19/08/2027