

Non-Residential Services – information for self-funders

What is a self-funder?

You may be referred to as a self-funder if you meet the full costs of your social care without any support from us.

This term refers to people paying for their residential or nursing care home fees. However, this can also include other services such as domiciliary care services.

You will be a self-funder if you have savings/assets of more than £23,250.

We can only provide financial support with your social care costs if

- You have been assessed as needing social care services, and
- You have been financially assessed as unable to pay the full cost of your care.

Some people choose to be self-funders because they prefer not to be financially assessed. In this case, if you have been assessed as eligible for services, we can help to arrange the care services, via our Care Navigator team.

What help can a self-funder receive?

You are entitled to an assessment of your needs regardless of how much money you have. This service is free of charge and will provide you with the information you require to decide what kind of care would suit your needs. This could include domiciliary care services, housing advice and many other community services that would enable you to stay independent in your own home

An assessment of your needs would also assist you with advice about what to do when your savings fall below the Council's current threshold of £23,250. It is important to be aware that you may then be entitled to some financial assistance from us towards your social care costs.

We could assist you with finding care providers to meet your care needs. We can also provide advice and guidance in finding a suitable care home, including ensuring that you have all the financial entitlements to assist towards your care home fees. You can also receive support to deal with any comments or concerns you may have with your care providers.

We could also advise about other possible sources of funding. For example, Continuing Health Care Funding may be available if you have significant and complex health needs. This funding comes from the National Health Service. This requires an assessment from your local Integrated Care Board (ICB) and the decision to award this payment is theirs. It is particularly important to be aware of this funding if you are in a nursing home, have a terminal illness or if you have complex medical needs.



What do I do now?

For further information and advice about our Care Navigator Service or to request an assessment of your needs, visit our website:

<https://n-somerset.gov.uk/my-services/adult-social-care-support/get-help-support>

Or contact Care Connect:

Tel: 01275 888 801

Email: care.connect@n-somerset.gov.uk

For further information on Continuing Health Care Funding, contact your local Integrated Care Board - <https://bnssg.icb.nhs.uk/contact-us/>

Email: Bristol, North Somerset, and South Gloucestershire: bnssg.chcteam@nhs.net

Customer Services Team
NHS Bristol, North Somerset and South Gloucestershire ICB
Floor 2, North Wing
100 Temple Street
Bristol, BS1 6AG
Tel: 0117 900 2655 or 0800 073 0907 (freephone)

Useful contacts

Age UK Somerset

Tel: 01823 345610

Email: infoandadvice@ageuksomerset.org.uk

Website: <https://www.ageuk.org.uk/somerset/>

Citizens Advice Bureau (North Somerset)

Tel: 0808 278 7973

Email: info@nscab.org.uk

Website: <https://www.nscab.org.uk/>

This publication is available in large print, Braille, or audio formats on request.

Help is also available for people who require council information in languages other than English. Please contact: Care Charging Team on 01275 888679

Updated March 2025