

Adult Social Services and Housing

Coproduction Strategy



Adult Social Services and Housing wants to make services better by working with people who use them. This is called coproduction. It means everyone works together, everybody's ideas are important.



Coproduction happens at all levels, from planning care for one person to making big plans for services. Everyone's voice matters.



People who get support are experts by experience. Working together helps us make better decisions

Our strategy has five themes.

Theme 1- Working together to create an inclusive, accessible and diverse service



The first theme is about making services easy for everyone to use. We will find out what stops people from speaking up and fix it.



We want many people to help make decisions in Adult Social Services and Housing. Everyone who wants to speak should be able to.



We will work with people who get support, those who give support, and the people in the community.

Theme 2 – Working together to promote independence and interdependence



The second theme is about helping people be independent but also knowing we all need help sometimes. This includes family, friends, and services.



Everyone will know their role in coproduction and how they can help.

Theme 3 – Working together in our communities ensuring that peoples voices are heard



The third theme is about making sure people who get support have their voices heard in decisions.



We will work with charities and community groups to make sure people are listened to.



We will be honest about how decisions are made and share this information.

Theme 4 – Working together to understand, evaluate and communicate the impact and outcomes of coproduction



The fourth theme is about understanding and sharing the results of coproduction. We will talk to people in many ways to include everyone.



People can tell us how things are going and suggest changes in a way that suits them.



We will check how things are working and make changes to improve coproduction.

Theme 5 – Working together to ensure that coproduction is sustainable and there is a plan for long term development



The fifth theme is about making sure coproduction lasts a long time. People can give feedback in the way that works best for them.



We will use feedback to find ways to get better.



We will always look for ways to improve coproduction.



We have a plan with goals to help us do everything in this strategy.

Other important information



If you want to give feedback or join a group, visit our [website](#) to see how you can be involved. For more information contact adultspolicy@n-somerset.gov.uk



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