

North Somerset Libraries consultation

Information pack for Yatton Library and Children's Centre



Yatton Library

Location and premises:

Site address: Yatton Library, 48 High Street Yatton BS49 4HJ

- Public library room
- Children's library
- Public computers and Wi-Fi
- Staff office and workroom
- Greta Lewis' meeting room/office – available to be rented separately (ground floor)
- Wake Worlock meeting room - available to hire (first floor)
- Upstairs study area – used for events and private study/home working
- Small meeting/room for 1-2-1s
- Accessible public WC
- Lift
- Extended access

There is disabled and staff parking at the rear of the building, a public car park nearby and time limited parking at local shops.

Originally a Quaker chapel and school, there are still some hidden oak panels around the staircase. In 2006 Yatton Library opened in a converted school building over two floors which included meeting space funded by the local 'Wake Worlock Fund' (administered by the Lions Rotary Club).

The site had £314,000 investment in 2016 as part of the Community Access Review to form a combined Library and Children's Centre. The first-floor mezzanine area was filled in to create more floor space, a small additional meeting room and a staff office. On the ground floor the staff office was converted into a room for the children's centre to use, and an

enclosed play area was created outside. An additional small office space was created on the ground floor. Extended Access (self-service technology) was installed at Yatton Library in 2018. Due to revenue pressures, Children's Centres have had a significantly reduced staff presence from 2019.

Among nearby libraries, Clevedon Library is the closest to Yatton after its own (4.5 miles away)

Transport links:

Yatton is served by local bus routes (X11, X5) connecting it to Clevedon, Weston-super-Mare and surrounding villages. Bus stops are located along the High Street, a short walk from the library. The WESTlink on-demand minibus service is also available in Yatton, it can be booked via the app, website or phone.

Yatton Railway Station is 0.6 miles from the library. Yatton is a key hub on the Strawberry Line, a popular traffic free cycling and walking route that connect to Cheddar, Winscombe and Congresbury.

Ward Councillors:

Winford, Annemieke Waite

Wrington, Thomas Daw

Yatton, Steve Bridger

Opening hours:

The library is staffed for 26 hours a week. Extended Access is available to registered users for a further 57 hours a week during unstaffed hours.

Day	Staffed	Staffed hrs	Extended Access	Extended Access hrs
Monday	9.30am-5pm	7.5	8-9.30am 5.15-8pm	4.25
Tuesday	9.30am-5pm	7.5	8-9.30am 5.15-8pm	4.25
Wednesday	N/A	N/A	8am-8pm	12
Thursday	9.30am-5pm	7.5	8-9.30am 5.15-8pm	4.25
Friday	N/A	N/A	8am-8pm	12
Saturday	9.30am-1pm	3.5	8-9.30am 1.15-8pm	8.25
Sunday	N/A	N/A	8am-8pm	12
		26		57

Visits:

In 2024-25, there were a total of 35,100 visits to Yatton Library. Of these, 33,407 (95.2%) occurred during staffed hours, with a further 1,693 (4.8%) during unstaffed Extended Access hours.

Yatton Library ranked fifth out of the 11 council-run libraries in North Somerset in terms of overall visits during 2024-25.

Visits by day:

Visits during staffed hours in 2024-25 were distributed throughout the week as below:

Rank	Day	Visits	Visits per staffed hour open
1	Mondays	9,323	24.4
2	Thursdays	8,939	23.8
3	Tuesdays	8,274	21.2
4	Saturdays	6,871	39.3

Visits during unstaffed hours in 2024-25 were distributed throughout the week as below:

Rank	Day	Visits	Visits per unstaffed hour open
1	Fridays	511	0.9
2	Wednesdays	410	0.7
3	Saturdays	200	0.5
4	Sundays	185	0.3
5	Mondays	148	0.7
6	Tuesdays	145	0.7
7	Thursdays	94	0.5

Visits by time of day:

Staff have been recording visitor footfall numbers during the initial half hour of opening and on an hourly basis thereafter since week commencing 27 January 2025. The table below shows the percentage of visits taking place during the monitored period (to week ending 29 June) by time of day (i.e. between 27 January and 29 June, 15.31 percent of the total number of recorded visits at Yatton Library took place on between 9.30 and 10am).

Time	Monday	Tuesday	Thursday	Saturday	% of visits
9.30 - 10am	5.3	3.1	3.0	3.9	15.3
10 - 11am	5.5	3.6	2.7	7.1	18.8
11am - noon	3.7	3.4	2.8	6.4	16.3
noon - 1pm	2.2	2.8	2.2	4.3	11.5
1 - 2pm	2.3	3.0	2.1		7.4
2 - 3pm	2.1	2.9	4.1		9.2
3 - 4pm	4.0	5.2	5.3		14.5
4 - 5pm	1.7	2.8	2.5		6.9
	26.9	26.8	24.62	21.6	

Services and activities

Yatton Library is a welcoming community hub offering a wide range of services for residents, it is popular with families taking part in events and activities.

- In 2024-25 the library lent or renewed 38,261 items
- As of 1 June 2025, Yatton Library has 2,918 registered users
- 497 events were hosted at the library in 2024-25 with a total of 6,465 attendances recorded, (representing instances of participation rather than unique individuals)
- There were 1,301 hours of public computer use and 4465 printouts in 2024-25

Services offered at the library include:

- Self-service borrowing
- Books, CDs, DVDs, books on CD to borrow
- Thermal image cameras for loan
- Children's library
- Study space
- Computers, printing, wi-fi, photocopying & scanning facilities
- Newspapers (National, 4 x a week, local, weekly)
- Access to subscription databases and eResources
- Extended access
- Designated warm space; charging for devices, hot drinks, warm, friendly space, access to support and information

Regular activities, supported by partners and volunteers, include:

- Story time and rhymetime and Duplo club sessions for pre-school children
- Computer support sessions
- Reading groups
- Craft activities for all ages
- Family history advice sessions
- Lego Club
- Code Club
- Adults with ADHD peer support group
- Regular council-run surgeries and consultations, e.g. waste and recycling management
- Job Centre outreach sessions
- Family contact sessions are held in the Children's Centre room during library opening hours

The library and meeting rooms are available for hire outside of opening hours. Commercial organisations occasionally rent space in the public area for provision of their community/outreach services. Council teams regularly use the library meeting rooms for team meeting on closed days.

Face-to-face service

North Somerset residents who are unable to access council services online or by phone can receive in-person support and signposting from library staff at Yatton Library.

For more complex enquiries—such as those related to Housing or Council Tax—where an immediate answer may not be available, staff will direct residents to a dedicated council services phone located within the library, ensuring access to the appropriate specialist support.

Recent customer feedback includes:

- Wonderful service via online reservation service and pick up at Yatton Library...visit the library for a great selection of children's books
- It was quiet and peaceful. The staff are friendly and helpful, and the choice of books is great.... all in really good clean condition.
- Lots of books to choose from and computers too
- Great service as usual, friendly helpful and everything you need
- Great range of everything a local community could need, and all very friendly and helpful.
- I visited the Yatton library during Extended Access today. The self-service kiosk was not working . . . This made most functions of the library impossible.

Staff and volunteers

Five members of staff work from the building, on a part time basis. This comprises one Community Services Supervisor (Level 6) and four Community Services Officers (Level 4). Children's Centre staff also have access to office space in the building.

There are 16 volunteers actively engaged in supporting Yatton Library throughout the year. These volunteers are involved in digital help, local and family history support, children's activities, Home Library Service volunteering (delivering books and other library materials to customers who are unable to visit the library in person) and library services volunteering (e.g. helping to shelve returned items).

A further 13 volunteers support the library in short-term roles (such as helping with the annual Summer Reading Challenge).

Direct costs

Total direct costs 2025/26		
Property and accommodation	£30,659	Includes lease/rent, minor repairs, business rates, water, cleaning, fixtures, fittings, pay, NI and superannuation for all staff including relief staff; also includes any training costs.
Supplies & services	£2,030	
Staffing	£78,495	
Income	(£5,397)	All income from sales, fees and charges
TOTAL	£105,787	