

Community Meals Service

Factsheet

Helpful Information

The Community Meals Service can provide a hot meal and, a cold tea for people living at home who are unable to prepare food for themselves, this might be because of a recent hospital stay or a change in circumstances. The service is open to adults living in North Somerset and we deliver hot food each day between 11.30am and 2.00pm except Christmas Day and New Years Day. The community meals team can plate food if required, and make sure a cold drink is available. We complete a welfare check; staff can raise a welfare concern if required and will signpost people to other support services and organisations.

Hot Meals

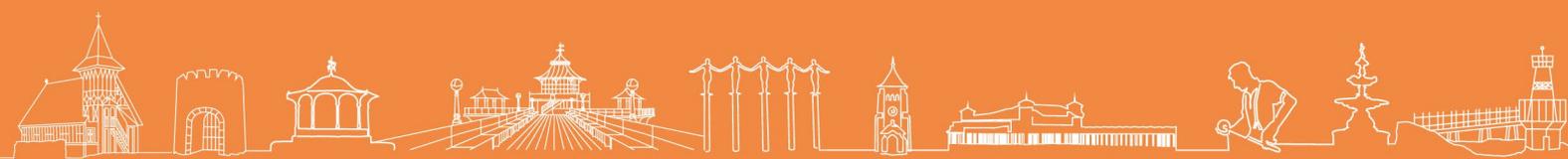
A variety of hot meals are available to suit most kinds of dietary requirements. When setting up the service the team will make sure that menus are developed to meet a person's individual needs and preferences ensuring that people receive meals they like and are able to eat.

Teatime Meals

Alongside the hot meal delivery, the team can deliver a cold, lighter meal to be eaten later in the day, this will be a sandwich or filled roll, accompanied by some savoury and sweet options, including fruit.

Costs

With effect from 1st May 2025 a hot meal with a pudding costs £7.80 and teatime meal costs £4.55. Invoices for payment are sent monthly.



Contacting the Meals Team

For more information or to arrange for community meal deliveries, please contact:

The Community Meals Team at North Somerset Council

Town Hall
Weston-super-Mare
BS23 1UJ

Telephone: 01275 882155

E mail: commmeals@n-somerset.gov.uk

Or find us on the [North Somerset Council web site](#).

Feedback

We value your feedback and welcome both compliments and areas for development. You can send us feedback through our [website](#). If you have any concerns about any action or decision taken by Adult Social Services and Housing, you should initially talk to the person you normally deal with. You can also contact our complaints manager at:

Complaints Manager,

Adult Social Services and Housing,
Town Hall,
Walliscote Grove Road,
Weston super Mare,
BS23 1UJ

Telephone: 01275 882171

Email: complaints.manager@n-somerset.gov.uk

Complaints Manager, North Somerset Council, Town Hall, Weston-super-Mare,
BS23 1UJ

Accessibility

North Somerset Council documents can also be made available in large print, audio, and other formats. Documents on our website can also be emailed to you as plain text files. Help is also available for people who require council information in languages other than English. Please email adultspolicy@n-somerset.gov.uk or ring 01934 888 888.

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