

Art Equals Happy

Disability Access Improvement



Art Equals Happy is a specialist wool shop in Cleve. The shop sells a range of natural, recycled, local and ethical yarns and knitting and spinning accessories. It has become a safe and welcoming place for those with disabilities and hosts a regular community group, the Knitting Knights. Due to the stepped entrance some customers have struggled to safely and comfortably access the shop. The owner took feedback via social media platforms and directly from visiting customers to improve accessibility, which was having a knock-on impact on trade.

The business has used the REPF grant to fund a disability ramp at the entrance. This has resulted in a range of benefits including the safeguarding of a job, increased sales, and increased attendance. Regular visitors are also pleased that the shop is more accessible and customers who use a wheelchair no longer have to be served outside the door.

<https://alterknituniverse.co.uk/>