

# SEND and You – ‘Community Ambassadors



SEND and You delivers high quality information, advice and support (IAS) services around Special Educational Needs and Disabilities. It promotes good relationships between children, parents, schools etc. and seeks to empower service users to play an active role in their own or their child's education.

SEND and You used their UKSPF grant to support additional volunteering opportunities within the organisation, including a Volunteer Lead, volunteer events, and support for volunteers such as travel costs and training opportunities.

## UKSPF Achievements

**1** project completed

**169** people engaged, including **11** new volunteers recruited and **158** engaged at wider volunteer-led events.

## Wider impact

Ensuring that volunteers continue to be recruited by the service is vital in so many ways, not only to continue the service itself but to facilitate opportunities for collaboration, engagement, and people's own personal development.

Three volunteers who work within another local service volunteered to support at a SEND event and are now open to inviting young volunteers with SEND to engage in work experience with their own service. SEND and You continue to keep in contact with this service to develop collaborative work in support of future volunteering opportunities and work experience for children and young people.

A mum who had used Send and You's service applied to volunteer (wanting 'to give back'), completing training and attending workshops and events. There may be opportunities to apply for a paid role if one becomes available as she is proving a true value to the team.

One of their volunteers, a young person, wrote a piece for their Youth Mattera Newsletter, and another took on a Trustee role, sharing their experience and adding value to service development.