

Ordinary Residence Guidance Easy Read

What is Ordinary Residence?



A person's ordinary residence has an impact on what council can help you if you need care and support.



People that normally live in North Somerset are called ordinary residents.



North Somerset Council are responsible for meeting the care and support needs of its ordinary residents.



North Somerset Council will complete Care Act assessments and financial assessments to find out what support ordinary residents need.

Living in specific accommodation



Sometimes people who live in North Somerset may move into specific accommodation in a different area.



Specific accommodation includes Care Homes, Supported Living, and Shared Lives Placements.



If you move to specific accommodation outside of North Somerset, you are still an ordinary resident of North Somerset.

Sometimes people will want to talk about where you usually live



If North Somerset have difficulty finding out where you normally live, they may talk to other people to find out more.



If it takes time to find out where you normally live North Somerset Council will assess your needs whilst you wait.



If you are assessed as needing support whilst in North Somerset the council will make sure the support is available.



If you are not an ordinary resident in North Somerset the council will ensure that all the right people understand your care and support needs.

Further information

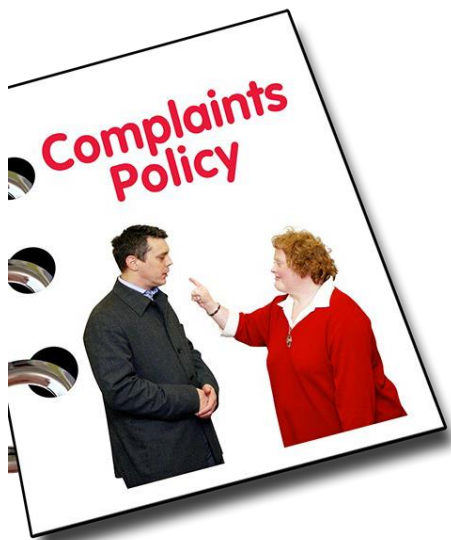


To look at additional easy read information about the Care Act click on the underlined words below:

[ISL036 14 Mental Health Act Review Consultation](#)
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We want to hear from you. You can tell us what we do well or what we can do better by clicking [HERE](#). If you have worries about Adult Social Services, talk to the person you usually speak to.



If you need to make a complaint, you can write to the Complaints Manager at Adult Social Services and Housing, Town Hall, Weston-super-Mare, BS23 1UJ. You can also call 01275 882171 or email

complaints.manager@n-somerset.gov.uk.

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