

## North Somerset Council Community Meals Service Factsheet

### Helpful Information

The Community Meals Service can provide a hot meal and if needed, a cold tea for people living at home who are unable to prepare food for themselves, this might be because of a recent hospital stay or a change in circumstances. The service is open to adults living in North Somerset and delivers hot food every day between 11.30am and 1.30pm except Christmas Day and New Years Day. The community meals team are trained to plate food, make sure a drink is available and complete a welfare check, they will raise a welfare concern if needed and can sign post people to other support services and organisations.

### Hot Meals

A variety of meals are available to suit all kinds of dietary needs. When setting up the service the team will make sure that menus are developed to meet a person's individual needs and preferences ensuring that people receive meals they like.

### Teatime Meals

Alongside the hot meal delivery, the team can deliver a cold, lighter meal to be eaten later in the day, this will be a sandwich or filled roll, accompanied by some savoury and sweet options, including fruit.

### Costs

With effect from 1st April 2024 a hot meal with a pudding costs £7.10 and teatime meal costs £4.15. Invoices for payment are sent monthly.

### Contacting the Meals Team

For more information or to arrange for community meal deliveries, please contact The Community Meals Team at North Somerset Council,

Town Hall

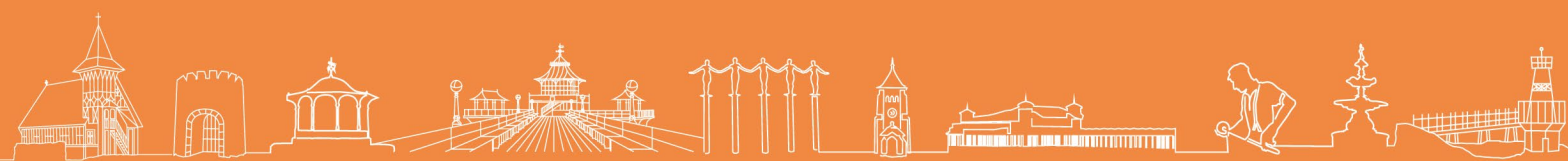
Weston-super-Mare

BS23 1UJ

Telephone: 01275 882155

E mail: [commmeals@n-somerset.gov.uk](mailto:commmeals@n-somerset.gov.uk)

Or find us on the [North Somerset Council web site](#).



## Feedback

We value your feedback and welcome both compliments and areas for development. You can send us feedback through our [website](#). If you have any concerns about any action or decision taken by Adult Social Services and Housing, you should initially talk to the person you normally deal with. You can also contact our complaints manager at:

### **Complaints Manager,**

Adult Social Services and Housing,  
Town Hall,  
Walliscote Grove Road,  
Weston super Mare,  
BS23 1UJ

**Telephone:** 01275 882171

**Email:** [complaints.manager@n-somerset.gov.uk](mailto:complaints.manager@n-somerset.gov.uk)

Complaints Manager, North Somerset Council, Town Hall, Weston-super-Mare,  
BS23 1UJ

## Accessibility

North Somerset Council documents can also be made available in large print, audio, and other formats. Documents on our website can also be emailed to you as plain text files. Help is also available for people who require council information in languages other than English. Please email [asshsstrategyandpolicyteam@n-somerset.gov.uk](mailto:asshsstrategyandpolicyteam@n-somerset.gov.uk) or ring 01934 888 888.

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Date:25/01/2024

Review: 28.03.2024

Reviewed by: Gavin Hutchison – prices updated

Review date:01/04/2025