



The Community Team for People with Learning Disabilities



# Easy Read Guide

## Community Team for People with Learning Disabilities



We want to tell you about our  
Community Team for People with  
Learning Disabilities.



Our team think that it is  
important you get the right  
support to meet your care and  
support needs.



Our team supports adults with  
learning disabilities who have  
eligible care and support needs  
and live in North Somerset.



You can call 01275 88880 for  
advice about our learning  
disability team and whether we  
can support you.



You can also ask a professional who knows you well to send us a referral form.

Service provided by:

**Sirona**  
care & health



Our team don't provide medical help or therapy. Sirona Health Care may be able to support you with this. You can phone them 0300 124 5888.



Once a referral has been accepted by our team, someone will contact you.



If we can't help you we will contact you to tell you why. We will also give you information and advice about other people who may be able to support you.



If we agree that you need support from our team we will work alongside you to think about what care and support you need.



We will also ask you if you want other people to help us think about what you need. This could be a family member or a carer.



Together, we will make a plan. This might include some things for you to do to help yourself, and some things others can do to help you.

## Feedback

If you have any comments about any action or decision taken by adult social services in relation to the Community Team for Adults with Learning Disabilities, you should talk to the person you normally deal with. You can also contact:

Complaints Manager,  
Adult Social Services and Housing,  
Town Hall,  
Walliscote Grove Road,  
Weston super Mare,  
BS23 1UJ



Telephone: 01275 882171

Email: [complaints.manager@n-somerset.gov.uk](mailto:complaints.manager@n-somerset.gov.uk)

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