

Personal Assistant in Social Care

Code of Conduct

Personal assistants provide a valuable role in social care. A personal assistant or PA support people to live independently and to lead the life they choose.

PA's must provide support in a way that is safe, caring and upholds people's dignity, rights and wellbeing.

PA's are responsible for their own conduct and respecting the person they are supporting. A PA may work in the persons own home and will need to respect the persons home, the person's right to privacy and that of their family.

PA's working in North Somerset are expected to work in accordance with the 'Code of Conduct for Healthcare Support Workers and Adult Social Care Workers in England' (Skills for care & Skills for Health 2013).

By registering on North Somerset's PA register PA's are agreeing to adhere to this code of conduct. If there is evidence that a PA is not working in accordance with the code of conduct they will be removed from the register.

Employers of personal assistants can share this with their PA's and get agreement for them to work within this code of conduct.



Code of Conduct for Healthcare Support Workers and Adult Social Care Workers in England.

1. Be **accountable** by making sure you can answer for your actions or **omissions**.
2. **Promote** and **uphold** the privacy, **dignity, rights**, health and **wellbeing** of people who use health and care services and their carers at all times.
3. Work in **collaboration** with your colleagues to ensure the delivery of high quality, safe and compassionate healthcare, care and support.
4. Communicate in an open, and **effective** way to promote the health, safety and wellbeing of people who use health and care services and their carers.
5. Respect a person's right to confidentiality.
6. Strive to improve the quality of healthcare, care and support through **continuing professional development**.
7. Uphold and promote equality, **diversity** and inclusion

(Skills for care & Skills for Health 2013)

The full code of conduct can be accessed at

[Guidance on the Code of Conduct for support workers \(skillsforcare.org.uk\)](https://skillsforcare.org.uk)

[Guidance on the Code of Conduct for employers \(skillsforcare.org.uk\)](https://skillsforcare.org.uk)

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