

Affordable bills for all

Talk to us today and find out how you can:

- ✓ spread the cost of your bills
- ✓ pay us directly from your benefits
- ✓ repay debt
- ✓ reduce your bill with one of our low rate tariffs
- ✓ save money and water with a meter.

Call us on **0345 600 3 600**
(Monday to Friday, 8am to 8pm
Saturday, 8am to 2pm)

We've helped more than **53,000** customers facing problems paying their water bills.

Over **90%** of customers who had help with water debt are now back on track.

More than **48,000** customers are benefiting from lower bills.

Claim your **FREE** water saving devices from
bristolwater.co.uk/how-to-save-water



**BRISTOL
WATER**
It's what we're made of.

Wessex Water
YTL GROUP



Extra support when you need it

We want to give all our customers the best service at all times. We know that everyone's needs are different and we can help through Priority Services.

If you or anyone you know, needs extra support, we can help through Priority Services:

- ✓ help if your water supply gets interrupted
- ✓ bills and leaflets in braille, large print or other languages
- ✓ ask for help with reading your meter
- ✓ a password to protect against scam house calls.

Priority Services is a free service and anyone living in the Bristol and Wessex Water region can sign up for it.

Apply today

visit: bristolwater.co.uk/priorityservices or
wessexwater.co.uk/priorityservices

or call: 0345 600 3 600



Energy providers offer a similar service – don't forget to register with them too.