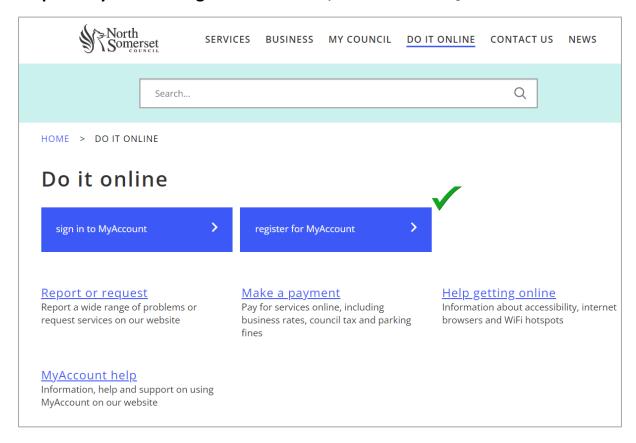
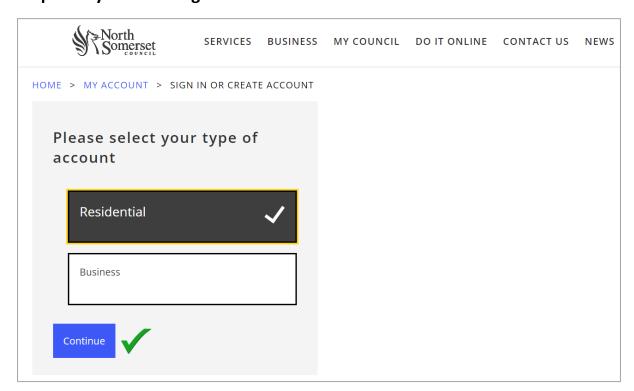
MyAccount Registration & Linking your council tax account

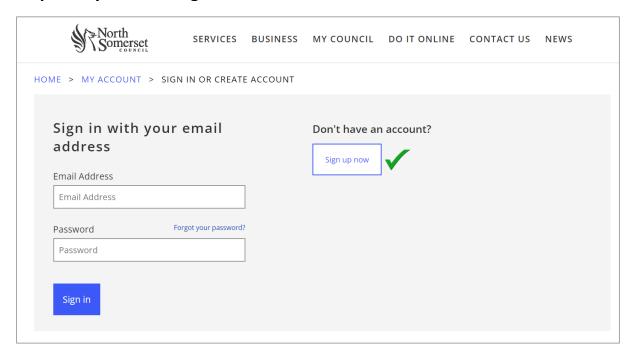
Step 1 - MyAccount Registration > Visit https://www.n-somerset.gov.uk/do-it-online



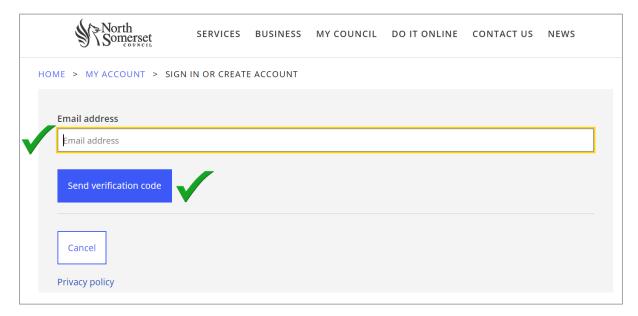
Step 2 - MyAccount Registration > Select Residential



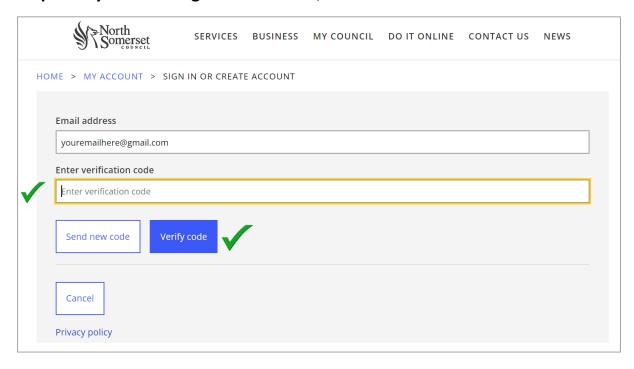
Step 3 - MyAccount Registration > Sign up now



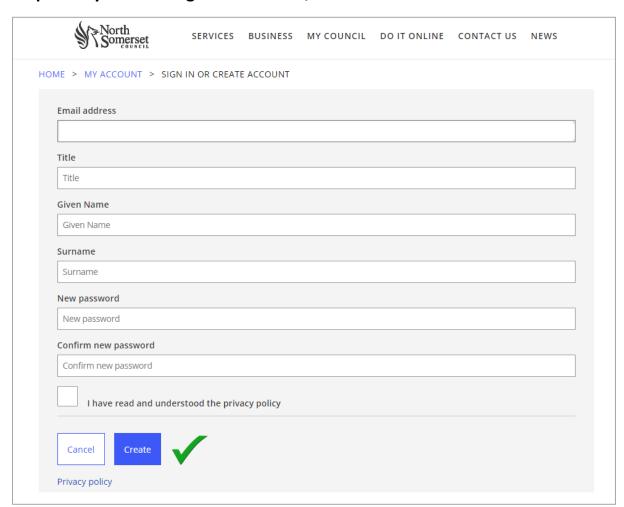
Step 4 - MyAccount Registration > Add your email & select sign up now



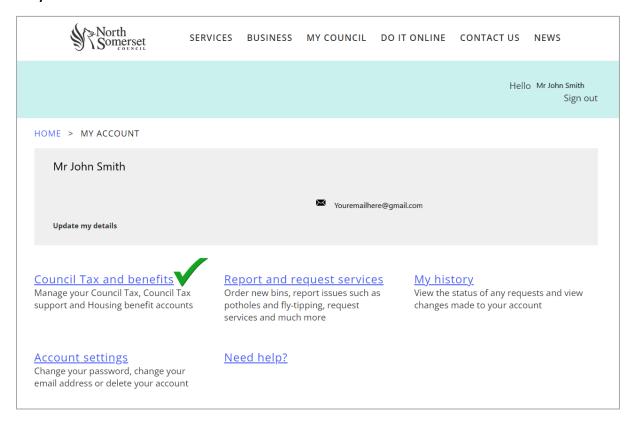
Step 5 - MyAccount Registration > Check your email and add the verification code



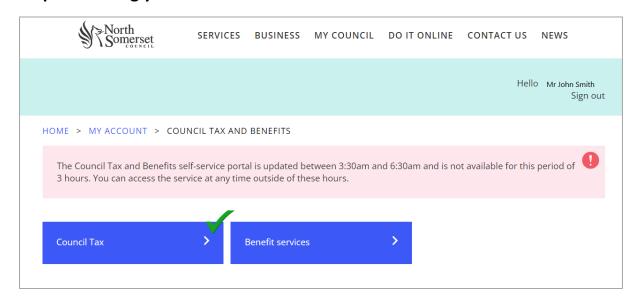
Step 6 - MyAccount registration > Add your details & select create



Step 7 — MyAccount registration > you are now registered for MyAccount, you now need to link your council tax account > select Council tax and benefits



Step 8 - Linking your council tax account > select Council tax



Step 9 – Linking your council tax account > you will land on this page > select Register to use additional Council Tax services



MyAccount Council Tax and Business Rates



Register to use additional Council Tax services

Council Tax options

Welcome Mr John Smith

Council Tax £150 energy rebate

If you already pay your council tax bill by direct debit and the name(s) of the bank account held matches the name(s) on the council tax bill, We are aiming to make the payment to qualifying households within 21 days of your first council tax payment being paid by direct debit.

You do not need to contact us. If you do not pay your council tax by direct debit we will be writing to invite you to provide your bank details

A unique code will be supplied within the letter which you will need for the application process, the link for which is below.

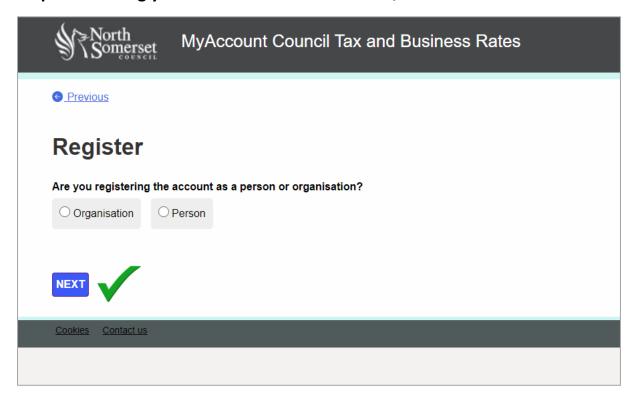
Once you have completed the application, we are aiming to make the payment to qualifying households within 21 days of you providing your bank details.

This is a longer process as we are required to verify the bank details you provide for counter fraud purposes. If for any reason we are unable to verify your details the payment of £150 will be credited to your council tax account.

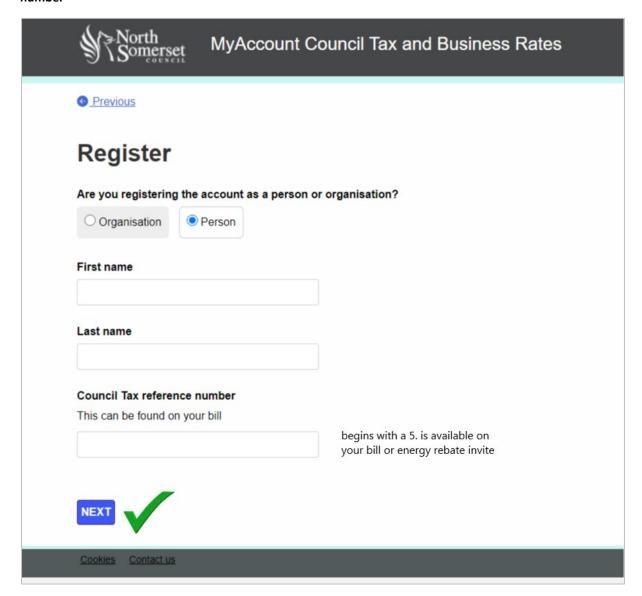
Pay by direct debit

Setting up a direct debit is a quick and easy way to pay your Council Tax. You will need your Council Tax account number together

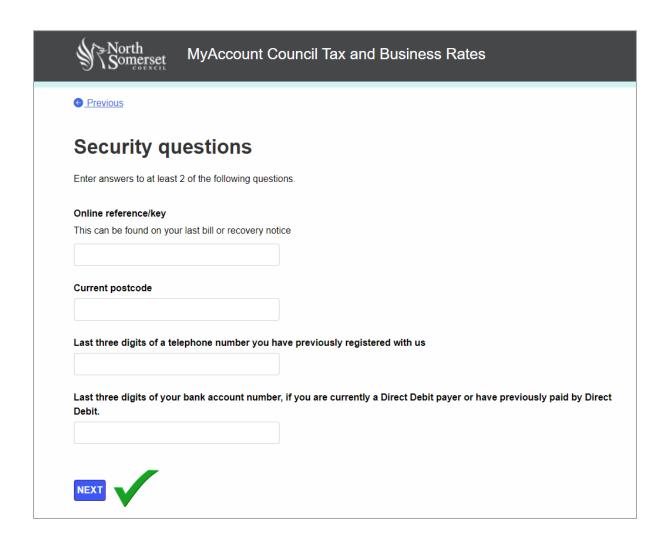
Step 10 - Linking your council tax account > select person & next



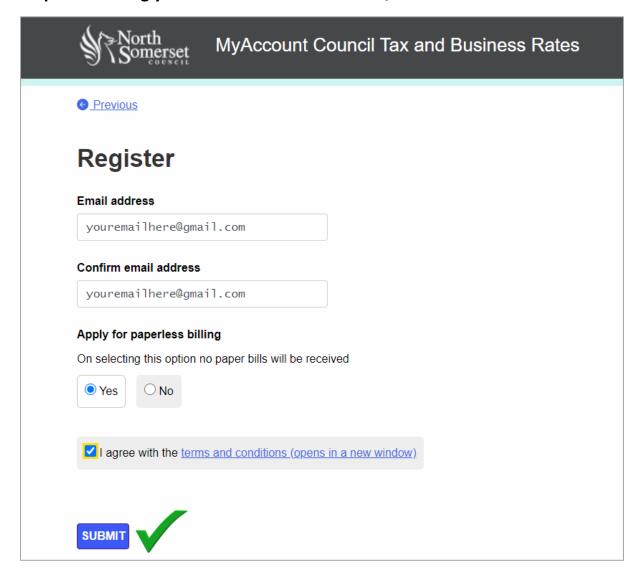
Step 11 – Linking your council tax account > add your name and council tax account number



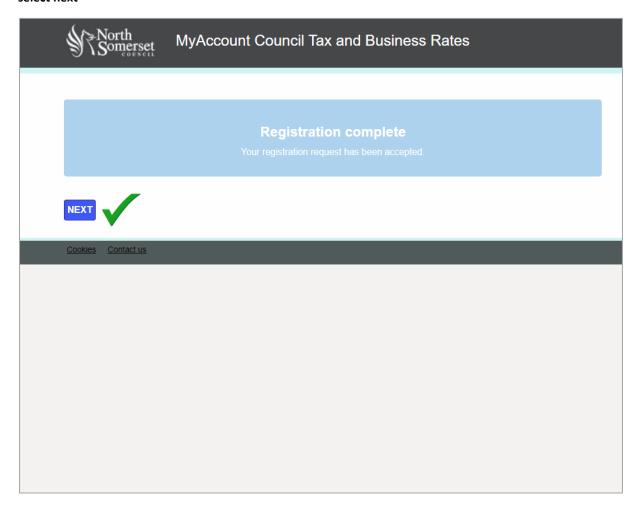
Step 12 – Linking your council tax account > complete 2 security questions. The online reference/key can be found on your bill or energy reminder



Step 13 - Linking your council tax account > add your email address and select submit



Step 14 – Linking your council tax account > your Council Tax registration is complete > select next



Step 15 – Linking your council tax account > once in your council tax account – you will see a number of options, including the energy rebate application > select Council tax energy rebate application

Other account details Show all with a balance O Show all There are no accounts with a balance Council Tax £150 energy rebate If you already pay your council tax bill by direct debit and the name(s) of the bank account held matches the name(s) on the council tax bill, We are aiming to make the payment to qualifying households within 21 days of your first council tax payment being paid by direct debit. You do not need to contact us. If you do not pay your council tax by direct debit we will be writing to invite you to provide your bank details. A unique code will be supplied within the letter which you will need for the application process, the link for which is below. Once you have completed the application, we are aiming to make the payment to qualifying households within 21 days of you providing your bank details. This is a longer process as we are required to verify the bank details you provide for counter fraud purposes. If for any reason we are unable to verify your details the payment of £150 will be credited to your council tax account. Council tax energy rebate application Pay by direct debit Setting up a direct debit is a quick and easy way to pay your Council Tax. You will need your Council Tax account number together with your bank account details. Set up a new direct debit Amend an existing direct debit

Step 16 – Applying for the energy rebate > now you are in the energy rebate application > select next.



Energy bills rebate 2022

The UK government has announced a one-off Council Tax payment of £150 for people who pay Council Tax in bands A to D. Only one rebate payment will be made per household. Do not fill in this form if you normally pay your council tax by direct debit as we already have your banking details in order to make a payment.

You are eligible to receive this rebate if:

You are living at an address in North Somerset council on 1st April 2022, you are the liable Council Tax payer and it is your sole
or main residence.

To claim the rebate you need to fill in this short form and give details of the bank account that you want the payment made to.

- ► Find out more about the rebate
- ► How to confirm that this request is real
- ► Energy rebate important information

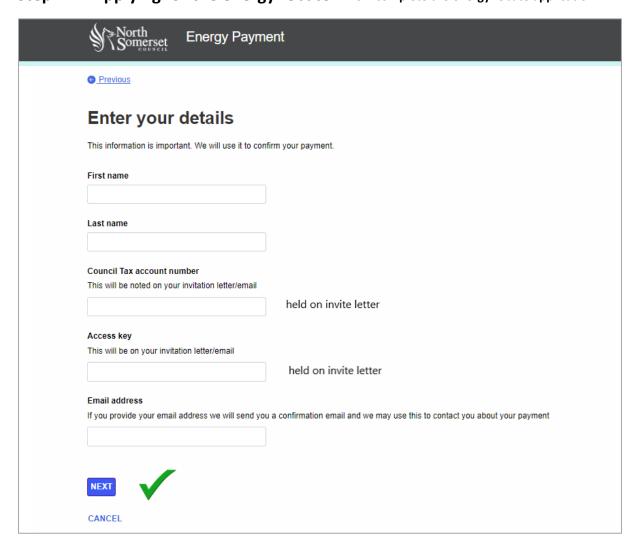


CANCEL

<u>ookies</u>

Contact u

Step 17 - Applying for the energy rebate > now complete the energy rebate application



Infographic

