

Information for Teachers and Helpers for your visit to Weston-super-Mare

On arrival, please report to the **Visitor Information Centre (VIC)** which is located next to The Bay Café within the **Tropicana** building on the promenade. If you have booked a group visit you will be directed to your designated area and **toilet passes** issued.

If you have **not** booked a package, then you can purchase **toilet passes** at 10p per child from the VIC. **Please bring enough cash with you to pay on the day as we cannot invoice for toilet passes.** Please note these passes are for children only and accompanying teachers. If additional adults require passes, these can be purchased at a cost of 20p each.

The telephone number for the Seafront Office at the Tropicana is:

01934 626 982

If you have booked a beach package, it is very important that you ring us half an hour before you intend to leave the beach so that we can collect any equipment so that it is not left unattended.

The Visitor Information Centre acts as a **Lost Children's Centre** so if you discover any of the children are missing, this is where an adult should come. If the child is not there, we will alert the appropriate people and a search will be conducted.

Seafront toilets are located next to the Cove Kiosk and the Victorian Café, located on the promenade

The Visitor Information Centre can also deal with **minor First Aid** cases.

Any **lost property** will be handed in at the Visitor Information Centre so please go there with any queries.

There are **water taps and a shower** located at the rear of the toilet block situated next to the Cove Kiosk (not drinking water).

Please read the **beach safety** leaflets available. Any Seafront Assistant or Ranger will be happy to help with queries.

Please put **rubbish** in wheelie bins on the promenade. Do not place by the bins or leave on the beach as seagulls like to rip bags open.

We hope you enjoy your visit to Weston-super-Mare seafront and look forward to seeing you again.

Safety Advice

If a child is lost, would they know where to go and what to do? Consider providing each child with a wristband which includes details of contact person.

Lost children provision is provided at the VIC. Look for members of the council's Seafront Team wearing blue uniforms. Seafront Rangers regularly patrol the beach in white pick-up trucks or our Car Parking staff can assist.

The beach is cleaned every day but if the children come across anything they are not sure about, please inform the Seafront Team.

Weston has the second biggest tidal range in the world. At low tide, **do not** attempt to walk out to the sea as it is muddy and very dangerous.

Do not throw sand; it can get in people's eyes.

First aid provision is provided at the VIC.

Bring plenty of bottled water, sun cream and hats for a sunny day as well as rainproof clothing for those not so nice days.

Covid-19

Group visits are subject to current Covid-19 government guidance.

Cancellation Policy

We require a minimum of five working days' notice of cancellation to the Seafront and Events team. Where cancellation is made less than five working days ahead of the scheduled visit, the full charge shall become due and payable.

Email: seafront.office@n-somerset.gov.uk

Tel. 01934 626 982