

**NORTH SOMERSET COUNCIL  
DECISION**

**DECISION OF: DIRECTOR OF ADULT SOCIAL SERVICES  
WITH ADVICE FROM: HEAD OF COMMISSIONING  
DIRECTORATE: ADULT SOCIAL SERVICES**



**DECISION NO: ASC005**

**SUBJECT: DECISION TO EXTEND THE SUPPORT TO LIVE AT HOME CONTRACT  
FOR AREAS 4 AND 5 FOR THE ADDITIONAL TERM**

**KEY DECISION: Y**

**REASON:**

**This Decision is applicable to more than one ward and has a value of more than £500,000.**

**BACKGROUND:**

On 4 April 2017 – Report 18, Full Council approved the decision to award the Support to Live at Home contract for Areas 4 and 5 to Notaro Homecare. The Term of the contract being an Initial Term of four years with an Additional Term of three years.

**DECISION:**

To extend the Support to Live at Home Contract for Areas 4 and 5 for the Additional Term.

**REASONS:**

The purpose of tendering the Support to Live at Home contracts was to improve the capacity within the domiciliary care market. The market position is still challenging however we believe that the model still has the potential to improve the situation. The service with Notaro is stable and no quality issues have been raised with the council. Therefore, we recommend that the contracts are extended for the available Additional Term.

**OPTIONS CONSIDERED:**

The alternative option is to not extend the contract and to re-tender.

The hourly rates we are proposing to continue with are competitive for the locations the contracts are serving in North Somerset. We believe re-tendering at this point could be detrimental financially due to an increase in hourly rates paid for care.

**FINANCIAL IMPLICATIONS:**

The figures below are approximate as they are not taking into consideration new care packages or changes to existing care packages or any annual uplifts awarded during the Additional Term.

## **Costs**

The total cost for commissioned hours under the contract for Period 9, November 2020 was circa £57,023.04.

Subject to annual uplifts, over the three year Additional Term this equates to a further spend of circa £2,223,898.

## **Funding**

Funding is from the Adult Social Care budget

## **LEGAL POWERS AND IMPLICATIONS**

Contract Standing Orders Clause 26,

26 Contract Extension

**26.1** Contracts may be extended subject to authorisation by the relevant decision-maker.

**26.2** If the extension period and value was incorporated into the original contract, then the relevant Director may authorise the extension.

## **CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS**

The contract's Terms and Conditions require the Provider to use environmentally friendly practices specifically under the Social Value paragraph 7.

7.4. Environmental

7.4.1. The Provider shall endeavour to develop sustainable transport initiatives in the provision of its Service including encouraging 'greener' ways of travelling i.e. walking and cycling where appropriate; and

7.4.2. The Provider will dispose of all waste, including proper disposal of, and take measures to reduce, re-use and recycle these resources where possible.

## **CONSULTATION**

There has not been any consultation with regards to the contract extension, however, we undertake service user questionnaires as part of our contract compliance process with the most recent results being gathered in September 2019. 84% of people who responded to the questionnaire were happy with the service provided by Notaro and 84% said that Notaro's service improves their quality of life.

We will consult with the public and the market when we are considering the re-commissioning for the end of the Additional Term.

## **RISK MANAGEMENT**

We evaluate the risk of the contract quarterly. The main risk involved remains the capacity available across the domiciliary care sector both locally and nationally. Several initiatives are being pursued to try and address the lack of care staff wanting to work within the sector at a BNSSG level.

**EQUALITY IMPLICATIONS**

Have you undertaken an Equality Impact Assessment?

A full EIA was undertaken as part of the original decision to tender and was rated Low.

**CORPORATE IMPLICATIONS**

None

**APPENDICES**

None

**BACKGROUND PAPERS**

Full Council meeting 04/04/17 Report 18

SIGNATORIES:

DECISION MAKER(S):

Signed:

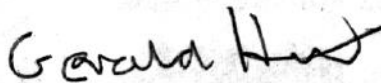


Title: Interim Director of Adult Social Services

Date: 16 December 2020

WITH ADVICE FROM:

Signed:



Title: Head of Commissioning, Adult Social Services

Date: 16 December 2020

**Footnote: Details of changes made and agreed by the decision taker since publication of the proposed (pre-signed) decision notice, if applicable:**