

Reference	Date received	Date closed	Days open	Subject	Request details	Assigned to	Outcome	Notes
2232228	23/01/2019	27/03/2019	12	Money spent for staff	<p>Money spent on food and sustenance for staff</p> <ul style="list-style-type: none"> o Total amount of money spent on food and drink for staff o Total amount spent in total for hospitality/events o Breakdown of spend on whether it's breakfast or lunch. o Total amount spent on alcohol. <p>Year by year (calendar) from 2016 to 2019</p>	Lynsey Wilson	Request lapsed: requested information not provided	
2251828	05/02/2019	05/03/2019	20	Libraries, centres and bus routes	<p>Libraries</p> <ol style="list-style-type: none"> 1. Please list the libraries that were owned by the council in 2010/11, if possible including their addresses and postcodes If the council does not hold information for 2010/11 please provide the requested information for the earliest year for which information is held. 2. Please list the libraries that are owned by the council in 2018/19, if possible including their addresses and postcodes 3. Where a facility listed in response to question 1 is not listed in response to question 2, please specify any that were subjected to community transfer <p>Youth centres</p> <ol style="list-style-type: none"> 4. Please list the youth centres that were owned by the council in 2010/11, if possible including their addresses and postcodes If the council does not hold information for 2010/11 please provide the requested information for the earliest year for which information is held. 5. Please list the youth centres that are owned by the council in 2018/19, if possible including their addresses and postcodes 6. Where a facility listed in response to question 4 is not listed in response to question 5, please specify any that were subjected to community transfer <p>Community centres</p> <ol style="list-style-type: none"> 7. Please list the community centres that were owned by the council in 2010/11, if possible including their addresses and postcodes If the council does not hold information for 2010/11 please provide the requested information for the earliest year for which information is held. 8. Please list the community centres that are owned by the council in 2018/19, if possible including their addresses and postcodes 9. Where a facility listed in response to question 7 is not listed in response to question 8, please specify any that were subjected to community transfer <p>Children's centres</p> <p>Please note that this section is based on the funding of centres, including but not limited to centres that were/are owned by the council.</p> <ol style="list-style-type: none"> 10. Please list the children's centres/Sure Start centres that were funded by the council in 2010/11, if possible including their addresses and postcodes If the council does not hold information for 2010/11 please provide the requested information for the earliest year for which information is held. 11. Please list the children's centres/Sure Start that are funded by the council in 2018/19, if possible including their addresses and postcodes 12. Where a facility listed in response to question 10 is not listed in response to question 11, please specify any that were subjected to community transfer <p>Subsidised bus routes</p> <ol style="list-style-type: none"> 13. Please list the bus routes that were subsidised by the council in 2010/11, including the operator of each route; the operator and route number will suffice If the council does not hold information for 2010/11 please provide the requested information for the earliest year for which information is held. 14. Please list the bus routes that are subsidised by the council in 2018/19, including the operator of each route; the operator and route number will suffice 	Lynsey Wilson	All information sent	
2255128	05/02/2019	08/03/2019	23	kinship care	<ol style="list-style-type: none"> 1. Provide a link to your local authority's kinship care policy (this may also be known as your family and friends care policy). 2. Does your local authority have a named designated lead manager responsible for kinship care (also known as family and friends care)? If so, what is their name and contact details, and what is the title of their substantive post? 3. Does your local authority have a written policy and/or procedure that sets out financial support for children in kinship care under the following arrangements, and if so, please provide a copy of the policy and/or procedure(s): <ul style="list-style-type: none"> a) Children placed or living in family and friends care overall (encompassing all the different types of arrangements below) b) Children placed with family and friends foster carers? c) Children subject to a Special Guardianship Order? d) Children subject to a Child Arrangement Order or Residence Order? e) Children living in private fostering arrangements? f) Children living in kinship care informal arrangements (where there is no legal order)? 4. Please complete this table. SEE TABLE ON EMAIL 5. Do you have a written policy about how kinship carers can access legal advice including, how this is funded? If yes, please provide this. If you do not have a written policy, what guidelines do you use in determining whether to pay for independent legal advice or representation for a kinship carer or potential kinship carer? E.g. an initial consultation for Ex. 6. Between 1 April 2017 and 31 March 2018, what was the total local authority budget spent on all children placed or living in family and friends care overall? Can this be broken down by total local authority spend on: <ul style="list-style-type: none"> a) Children placed with family and friends foster carers? b) Children subject to a Special Guardianship Order? c) Children subject to a Child Arrangement Order or Residence Order? d) Children living in informal arrangements (where there is no legal order)? 7. Please state how many looked-after children were placed in friends and family foster placements as of 31st March 2018. 8. Of the number of looked after children placed in friends and family foster placements as of 31st March 2018, how many were previously placed by the local authority in: <ul style="list-style-type: none"> a) A foster placement (or placements) with unrelated carers? b) A different family and friends foster placement? c) A residential children's home setting? d) Any other provision for looked-after children? 	Christine Coomber	All information sent	
2258528	07/02/2019	07/03/2019	20	Selling animals as pets	See email for table of questions	Victoria Watkins	All information sent	

2258828	07/02/2019	07/03/2019	20 Marine Parade	I note that part of Marine Parade, Weston-super-Mare and surrounding areas will be closed to the public from 12 to 14 February for what you describe as a "private industry event". In view of the resulting denial of taxpayer access to a public space, would you please let me know:- 1) The name of the company or individual(s) for whom the council has permitted this closure. 2) What that company or individual(s) will be doing that requires the denial of access to a public space. 3) What payment that company or individual(s) has made to the council to compensate for the denial of access to a public space. This request is made under the terms of the Freedom of Information Act 2000 and I look forward to receiving the information requested as soon as possible.	Victoria Watkins	All information sent
2262328	08/02/2019	07/03/2019	19 Enforcement and parking	1. What is the name of your Enforcement Manager? 2. Which directorate within the council holds the portfolio for enforcement and parking? 3. Do you use a car for the parking and permit enforcement? 4. Who is your Penalty Charge Notice Issuer for Bus Lane Enforcement? 5. What organisation did you purchase your existing ANPR (Bus lane enforcement) infrastructure and hardware from? If through an outsourced 3rd party IT contract please indicate end supplier 6. How many ANPR (Bus lane enforcement) systems do you have in place at present? 7. By site; how many 'captures' does your ANPR (Bus lane enforcement) system generate and send for review? 8. By site; how many PCN's for Bus lane enforcement are issued to drivers post review? 9. How much do you spend on ongoing maintenance and operating system / software licensing of your ANPR (Bus lane enforcement) systems annually? 10. When does your contract end with current ANPR (Bus lane enforcement) provider? 11. Do you have any ANPR cameras outside schools monitoring adherence to 'school keep clear' zig zags? 12. Do you have any plans to implement clean air zone using ANPR technology? 13. If yes; by when do you plan to implement and what technology are you considering?	Victoria Watkins	All information sent
2262428	08/02/2019	08/03/2019	20 Parking enforcement	1. Which single street in your council area has produced the highest income from parking enforcement (income from just fines) in the 2017/2018 financial year? Please provide details of the number of tickets issued and the income to the council of motorists paying parking enforcement fines in this single street in the 2017/18 financial year.	Victoria Watkins	All information sent
2263028	08/02/2019	05/03/2019	17 Childrens services	1) The number of children deemed to be below the age of 18 who were unaccompanied asylum seeking children, i.e. were in this country alone and not accompanied by close family ' and who i. had a death recorded as "self-inflicted", 'suicide', 'misadventure suicide', or 'open-verdict suicide' ' or words to this effect - and ii. had attempted suicide, and for whom : a) a Serious Case Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 b) a Serious Case Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 c) a Learning Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 d) a Learning Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18. e) there was no Serious Case Review or equivalent, or Learning Review or similar in each of i) 2016/17 and ii) 2017/18. Please provide separate numbers by each of: type of review, year, whether this was a suicide or attempted suicide, whether the review had started but not been concluded, was ongoing, or had been concluded in that year, and whether a review was held. 2) The number of children deemed to be below the age of 18 who were seeking asylum but where they were accompanied by close family ' and who i. had a death recorded as "self-inflicted", 'suicide', 'misadventure suicide', or 'open-verdict suicide' ' or words to this effect - and ii. had attempted suicide, and for whom: a) a Serious Case Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 b) a Serious Case Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 c) a Learning Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 d) a Learning Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 e) there was no Serious Case Review or equivalent, or Learning Review or similar in each of i) 2016/17 and ii) 2017/18 Please provide separate numbers by each of: type of review, year, whether this was a suicide or attempted suicide, whether the review had started but not been concluded, was ongoing, or had been concluded in that year, and whether a review was held. PLEASE SEE EMAIL FOR QUESTIONS 3,4,5 AND 6.	Christine Coomber	All information sent
2263628	08/02/2019	05/03/2019	17 Safeguarding adult reviews	1) The number of young people deemed to be between the ages of 19 and 24 inclusive who were unaccompanied asylum seeking young people, i.e. were in this country alone and not accompanied by close family ' and who i. had a death recorded as "self-inflicted", 'suicide', 'misadventure suicide', or 'open-verdict suicide' ' or words to this effect - and ii. had attempted suicide, and for whom : a) a Safeguarding Adult Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 b) a Safeguarding Adult Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 c) a Learning Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 d) a Learning Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 e) there was no Safeguarding Adult Review or equivalent, or Learning Review or similar in each of i) 2016/17 and ii) 2017/18 Please provide separate numbers by each of: type of review, year, whether this was a suicide or attempted suicide, whether the review had started but not been concluded, was ongoing, or had been concluded in that year, and whether a review was held. 2) The number of young people deemed to be between the ages of 19 and 24 inclusive who were seeking asylum but where they were accompanied by close family ' and who i. had a death recorded as "self-inflicted", 'suicide', 'misadventure suicide', or 'open-verdict suicide' ' or words to this effect - and ii. had attempted suicide, and for whom: a) a Safeguarding Adult Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 b) a Safeguarding Adult Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 c) a Learning Review or equivalent was started but not concluded and was ongoing in your local authority area in each of i) 2016/17 and ii) 2017/18 d) a Learning Review or equivalent was concluded in your local authority area in each of i) 2016/17 and ii) 2017/18 e) there was no Safeguarding Adult Review or equivalent, or Learning Review or similar, in each of i) 2016/17 and ii) 2017/18 Please provide separate numbers by each of: type of review, year, whether this was a suicide or attempted suicide, whether the review had started but not been concluded, was ongoing, or had been concluded in that year, and whether a review was held. ***Please see original request for remaining four questions***	Christine Coomber	All information sent
2264328	11/02/2019	08/03/2019	19 Sports facilities changing rooms	Could you please supply me with the following information in relation to any sports facilities with changing rooms which are owned or run by the council? 1) Are your changing rooms and shower cubicles single-sex or mixed-sex? Do mixed-sex facilities have floor to ceiling doors and panels? 2) Has a spy camera or similar equipment been found in any of your changing or showering facilities within the last three years? If so, how many of these incidents have been in the last 12 months? How many were found in facilities that were designated mixed-sex, male-only or female-only? 3) Have holes been found in the cubicle doors or side panels in any of your changing or showering facilities within the last three years? If so, how many have been identified in the last 12 months? How many were found in facilities that were designated mixed-sex, male-only or female-only? 4) How many of these incidents were reported to the police?	Victoria Watkins	All information sent

2265228	11/02/2019	15/03/2019	24 Independent Visitor service	<p>Local Authority: Contact email: 1a) Does your local authority have an Independent Visitor service? 1b) Is the service run internally or externally? 1c) If the service is external, who is the provider? 1d) What is the maximum agreed number of matches for your service at any one time? 2a) How many children / young people are currently matched with an Independent Visitor? 2b) How many children / young people have been referred and are waiting to be matched? 2c) how many children/young people matched are out of county? 2d) how many children/young people waiting are out of county? 3a) What is the eligibility criteria for children / young people receiving your Independent Visitor service and how does the local authority prioritise referrals? 3b) How many current matches are funded for young people aged 18yrs - 25yrs? 3c) How many current matches have been visiting for over two years? Over five years? 4) Please provide a breakdown of gender, age, ethnicity and disability for: a) children matched? b) children waiting? 5) Please provide a breakdown of gender, age, ethnicity and disability for: a) volunteers matched? b) volunteers fully trained and checked and waiting to be matched?</p>	Christine Coomber	All information sent
2265429	11/02/2019	07/03/2019	18 Build to Rent planning applications	<p>I would like to register a Freedom of Information request with the relevant department regarding planning applications for 'Build to Rent' properties and schemes. The request refers to planning applications both 'Under Review' and 'Approved' where the property is intended to be used as a Build to Rent Development or Complex [1]. [1] Build to Rent: A distinct subset of the Private Rental Sector, by where properties are granted approval under a restrictive covenants permitting their usage solely as a rental property. If you could provide the below details, within a single clear Excel Spreadsheet I would be grateful. Full Planning Reference Number Full Address Number of Stories Applicant Name Proposal Description Affordable Housing Allocation (Both in percentage of total residential dwellings and quantity of dwellings) Commercial Land Usage (Total square footage of proposals' commercial space)</p>	Victoria Watkins	All information sent
2265431	11/02/2019	08/03/2019	19 Green Belt mapping	<p>In line with the provisions of the Freedom of Information provisions, could you please provide me with any files you have which form the base mapping of the Green Belt which falls within your administrative area and is shown on your interactive Policies map?</p>	Victoria Watkins	All information sent
2267428	12/02/2019	12/03/2019	20 Textile recycling banks	<p>1. List with the names of all the textile recycling collectors that currently operate textile recycling banks in North Somerset Council on council sites and council land. 2. The number of textile recycling banks placed in North Somerset Council which are operated by private companies on council sites and council land. 3. The number of textile recycling banks placed in North Somerset Council which are operated by charities on council sites and council land.</p>	Victoria Watkins	All information sent
2267628	12/02/2019	12/03/2019	20 Checks at recycling centres	<p>Please supply the number of driving licences and council tax bills checked at Weston Super Mare recycling centre, Aisecome Way, Weston-super-Mare, BS22 8NA. By year for each that the checking scheme has been in operation, split by the number of documents checked and number of non residents denied use of the recycling facilities.</p>	Victoria Watkins	All information sent
2268728	12/02/2019	06/03/2019	16 Community Asset Transfers	<p>1. Details of all Community Asset Transfers which have been made by the authority since 2000. This includes: a. All assets for which full ownership has been transferred to a community group under General Disposal Consent for a nominal or below-market-value fee. b. All assets which have been leased to a community group on a long-term, peppercorn lease arrangement c. Any other similar arrangements which the authority has put in place and classifies as a 'Community Asset Transfer' We request that the data is made available in a spreadsheet or database format which is readable using freely available or MS Office software (e.g. Excel, Google Docs etc.) and that the following fields are included: * Name of asset * Address, including post code, of asset * Type of asset ' e.g. leisure centre, village hall, library etc. * Type of transfer ' sale, long-term peppercorn lease, etc. * Date of transfer 2. Details of all Assets of Community Value which have been listed in your area since 2011, as required by the Localism Act 2011. We request that the data is made available in a spreadsheet or database format which is readable using freely available or MS Office software (e.g. Excel, Google Docs etc.) and that the following fields are included: * Name of asset * Address, including post code, of asset * Type of asset ' e.g. leisure centre, village hall, library etc. * Date of listing 3. Details of any Community Engagement Strategy or Policy. By this we refer to any current strategy or policy document which sets out how the authority engages with the community and/ or seeks to increase community participation in local decision-making (above and beyond statutory requirements such as Planning Consultations or local elections). Please provide a hyperlink to any documents available on your website and/ or PDF versions of documents not hosted in the public domain.</p>	Lynsey Wilson	All information sent
2269728	14/02/2019	01/03/2019	7 Education department structure	<p>A full structure of your education department and who looks after the school improvement services. If your service is outsourced or ran by another organisation are you able to provide further information. Please provide the information in the form of a structure chart, list of names and attached document providing all further information.</p>	Christine Coomber	All information sent

2271829	15/02/2019	15/03/2019	20 Control of advertising notices	<p>How many notices of removal under Section 224 (control of advertising) did the NS Council issue in January 2019?</p> <p>How many notices of removal under Section 224 (control of advertising) did NS Council issue in 2018?</p> <p>How many notices of removal under Section 224 (control of advertising) did NS Council issue in 2017?</p> <p>How many of the notices of removal issued under Section 224 by NS Council in 2018 result in legal action at the magistrates court?</p> <p>How many cases of removal of advertising were upheld by the magistrate courts and how many were dismissed?</p> <p>How much money has NS Council spent issuing and pursuing Section 224 Removal Notices in 2018?</p> <p>How many of the Section 224 notices issued have related to artwork or murals on buildings that were not listed or in conservation areas?</p> <p>A-boards, billboards, banners, signs which have clear commercial gain [they are promoting a business or event with company details, contact information etc on them]- how many of these types of advertisements have the Council issued removal notices for, and how many are paying to remain in situ. (If figures are available just for the wards of Winford, Wrington, and Churchill/Blagdon wards)?</p>	Victoria Watkins	All information sent	
2272028	15/02/2019	15/03/2019	20 Home to school transport	<p>1. Please state any changes to the eligibility criteria or service offer under the council's home to school transport policy (as per section 50B of the Education Act 1996) that have been enacted since April 2010. Non-substantive, purely technical alterations can be left out. Please state the month that each took effect, and provide any impact assessment that was carried out.</p> <p>2. For each of the following academic years - 2010/11, 2014/15, 2017/18, 2018/19 - please state the number of children aged 5-16 who received free home to school transport from (or funded by) the council (as per section 50B of the Education Act 1996).</p> <p>3. For each of the following academic years - 2016/17, 2017/18, 2018/19 = please state the number of children of compulsory school age with SEND statements or ECHPs who were being educated outside the local authority area</p> <p>4. Please list the 'out of area' local authorities where children from your local authority with SEND statements or ECHPs are currently in compulsory education, together with the number of children being educated in each local authority (where the number is three or fewer, please list the local authority even if the number is not provided)</p> <p>5. Does the council identifiably record the cost of external legal advice and representation for first tier and upper tier SEND tribunal cases (i.e. SENDIST)?</p> <p>If the response to question 5 is 'no' please ignore question 6.</p> <p>6. How much did the council spend on external legal advice and representation on first tier and upper tier SEND tribunal cases each financial year for 2016/17, 2017/18 and 2018/19 (year to date)? If possible, please split the expenditure between cases won by the council and cases lost by the council. There is no need to split the figures between first tier and upper tier expenditure.</p>	Victoria Watkins	All information sent	
2272429	14/02/2019	12/03/2019	18 Social care software	<p>Name of authority</p> <p>Can you provide a name for the system(s) and the provider(s) of your current children's social care case management system</p> <p>Can you provide a name for the system(s) and the provider(s) of your current adults's social care case management system</p> <p>How much are you currently spending on these system(s) annually for licensing and support fees? For each of children's and adults systems</p> <p>What is the date of contract expiry for your childrens' system(s)?</p> <p>What is the date of contract expiry for your adults system(s)?</p> <p>Do you intend to go to tender for a new childrens' Case Management system?</p> <p>If yes will it be in 2019 or 2020</p> <p>If yes, what is the name and email of the Project Manager responsible for running this procurement?</p> <p>Do you intend to go to tender for a new adults Case Management system?</p> <p>If yes will it be in 2019 or 2020</p> <p>If yes, what is the name and email of the Project Manager responsible for running this procurement?</p> <p>How many users does your current childrens Case Management system have? (an estimation if unsure)</p> <p>How many users does your current adults Case Management system have? (an estimation if unsure)</p> <p>How are your systems hosted? both childrens and adults</p> <p>What is the name and email address of the person responsible for the IT strategy in your authority?</p>	Christine Coomber	All information sent	
2272630	14/02/2019	01/03/2019	11 Cost of implementation of the Care Act	<p>The Care Act 2014 gave local authorities new responsibilities across a range of areas in adult social care, most of which came into effect in 2015/16. These included the provision of comprehensive information and advice about care and support, new rules on carers' assessments and an emphasis on a variety of high-quality services to choose from in local areas.</p> <p>Up to the present day, what have been the council's costs regarding implementation of the Care Act?</p> <p>Please provide information broken down annually, starting in 2013/14 to the present day. I appreciate there may be constraints within the context of the Freedom of Information Act but where possible state:</p> <p>a) The relevant project or strand of the Care Act (e.g. work on assessing and shaping the local care market) and</p> <p>b) Type of expenditure (e.g. event to engage with local providers).</p> <p>Note: this should include costs for policies which may have later been postponed or cancelled e.g. cap on lifetime care costs.</p>	Christine Coomber	Repeated request	
2272828	16/02/2019	12/03/2019	16 No Deal Brexit	<p>Which Executive Member is responsible for the Council's preparation for a No Deal Brexit? What measures have been taken to prepare for a No Deal Brexit? What costs have been incurred in preparing for a No Deal Brexit?</p>	Lynsey Wilson	All information sent	
2273028	17/02/2019	15/03/2019	19 Car Parking Charges	<p>1. Is your organisation responsible for collecting car parking charges (whether directly or through a contracted service)?</p> <p>If the answer to question 1 is 'No' there is no further requirement to complete the questions.</p> <p>2. How much revenue, on top of the stated ticket price has been collected by your authority due to the machines not giving change in 2015-2016?</p> <p>3. How much revenue, on top of the stated ticket price has been collected by your authority due to the machines not giving change in 2016-2017?</p> <p>4. How much revenue, on top of the stated ticket price has been collected by your authority due to the machines not giving change in 2017-2018?</p>	Victoria Watkins	Information not held	Enter the reason why the information requested is not held
2273328	18/02/2019	18/03/2019	19 Fruit, Oil and Vegetable processing	<p>A list of all the Fruit, Vegetable and Oil processing and packaging plants in your authority.</p> <p>In each case, please provide the following details:</p> <ul style="list-style-type: none"> * The addresses of the land or property * The company names registered to those addresses * Details of the purchaser or lease holder, if not a sole trader or private individual 	Victoria Watkins	All information sent	
2273628	18/02/2019	20/03/2019	20 Statutory Notices for Campion Close	<p>RE: 12 Campion Close, Weston-super-Mare, BS22 8QJ</p> <p>Please can you provide any outstanding statutory notices relating to the above property, in relation to Building works, Environment, Health and safety, Housing, Highways, Public health or Flood and coastal erosion risk management.</p>	Victoria Watkins	No information sent	Section 21 - all held but exempt
2273828	18/02/2019	22/03/2019	21 Piccolo's food safety report	<p>Full food safety officer's report for Piccolo's (BS41 9AA).</p> <p>Date of inspection: 28th September 2018.</p>	Victoria Watkins	No information sent	Regulation 12 - all held but exempt
2275128	19/02/2019	19/03/2019	19 Statutory Notices for Rowan Way	<p>RE: 11 Rowan Way, Langford, BS40 5HE</p> <p>Please can you provide any outstanding statutory notices relating to the above property, in relation to Building works, Environment, Health and safety, Housing, Highways, Public health or Flood and coastal erosion risk management.</p>	Victoria Watkins	No information sent	Section 21 - all held but exempt

2275428	19/02/2019	22/03/2019	22 Customer Relationship Management	<p>Q1. What is the full official name of the Authority?</p> <p>Q2. How large is the Authority in terms of population?</p> <p>Q3. How large is the Authority in terms of geographical boundaries?</p> <p>Q4. How many information systems / databases does the Authority use?</p> <p>Q4a. How many of those are stand-alone (i.e. do not interact with any other information system)?</p> <p>Q4b. How many of those interact with at least one other system (e.g. using API calls)?</p> <p>Q4c. Are the systems mainly centered around Residents or Properties?</p> <p>Q5. What services are provided to Residents by the Authority (e.g. Taxi Licensing, Waste, Education, Planning Applications, etc.) Q6a. Does the Authority have an online portal for Residents?</p> <p>Q6b. If it does, what is the uptake (as a percentage) across the authority?</p> <p>Q6c. What is the uptake by residents as a percentage within the authority?</p> <p>Q7. What percentage of services in Q4 are accessible to Residents online using Single Sign On (SSO) on the portal?</p> <p>Q8. What was the Authority's annual spend for 2017-18?</p> <p>Q9. What was the Authority's annual spend for 2017-18 for software licensing?</p> <p>Q10. What was the Authority's annual spend for 2017-18 for payroll of employees, agency staff, and contractors?</p> <p>Q11. Does the Authority use a Customer Relationship Management (CRM) System? (if Yes answer Q12, if No answer Q13)</p> <p>Q12. If the Authority has a CRM system:</p> <p>Q12a. When did the CRM system go Live?</p> <p>Q12b. How long did the implementation take?</p> <p>Q12c. What were the main obstacles encountered to the implementation? (See "CRM Challenges" below, please state all that apply) Q13. If the Authority does not have a CRM system:</p> <p>Q13a. Has the implementation of a CRM ever been considered?</p> <p>Q13b. If Yes to Q13a., what were the reasons for not proceeding? (See "CRM Challenges" below, please state all that apply) Q13c. Has the implementation of a CRM ever been planned or undertaken, but subsequently abandoned?</p> <p>Q13d. If Yes to Q13c., what were the reasons for the failure of the project? (See "CRM Challenges" below, please state all that apply)</p> <p>Q14. Are the IT systems centred primarily around Residents or Properties?</p> <p>CRM Challenges:</p> <p>Integration of different data sources into a single system</p> <p>Training users to effectively use the solution</p> <p>Participation of different departments within the authority</p> <p>Integration with existing back-office applications Promoting Usage Funding Other (please specify)</p>	Lynsey Wilson	All information sent	
2276128	20/02/2019	20/03/2019	19 Communication about badger culls	Please could you send me all correspondence which has occurred between North Somerset Council and any external agency between 1/1/13 and 19/2/19 with regards to the badger cull.	Victoria Watkins	Information not held	North Somerset Council has not entered into any correspondence of this nature.
2278028	21/02/2019	01/03/2019	6 Addiction rehabilitation services	<p>1. How much was spent on residential rehabilitation in treating addiction to illicit drugs, alcohol or gambling in the following years: 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018</p> <p>2. How much was spent on non-residential rehabilitation in treating addiction to illicit drugs, alcohol or gambling in the following years 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018</p> <p>3. Have you implemented any specific programs to prevent addiction?</p> <p>4. How much was spent on prevention of addiction in the following years: 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018</p> <p>5. What was the total spend on treating addiction to illicit drugs, alcohol or gambling in the following years 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018</p> <p>6. What is the current proposed budget for treating addiction to illicit drugs, alcohol or gambling until 2022 or as far forward as your records allow up to 2022?</p> <p>7. How much was provided by way of the public health grant from Public Health England in 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018</p>	Christine Coomber	All information sent	
2279036	21/02/2019	22/03/2019	20 Parking prices	<p>1. The price for parking in all the district councils' car parks for three hours over the last two and a half years (August 2016 to present)</p> <p>2. The revenue from parking prices issued by the Council over the last two and a half years (August 2016 - present)</p> <p>3. The location i.e. street or car park where parking prices have risen the most in the last two and a half years in the District Council (August 2016 - present)</p>	Victoria Watkins	All information sent	
2282728	26/02/2019	12/03/2019	10 Disabled Accessibility	<p>Between 2009 and 2019, how much was spent in total on improving disabled accessibility, including wheelchair access, in the local area? Please provide a cumulative total, as well as a year-by-year breakdown.</p> <p>How much budget have you assigned to improve disabled accessibility in the 2019/2020 financial year?</p> <p>What plans do you have to improve disabled accessibility within the local area in 2019/2020 and beyond?</p> <p>How many accessibility complaints did you receive between January 1st 2018 and December 31st 2018?</p> <p>How many accessibility complaints have you received in total from 2014 to 2019?</p> <p>How many people identify as having a disability within your region?</p> <p>Could you please answer the request in relation to the accessibility of council-owned buildings, as well as public spaces such as high streets</p>	Lynsey Wilson	All information sent	
2283128	08/02/2019	04/03/2019	16 Call centres	<p>1. How many call centres are there and what area of business do they support, for example social housing, revenue & benefit services, general etc.</p> <p>2. Call Types received in the main/general call centre (for example planning, housing, roads etc.)</p> <p>3. Number of calls answered</p> <p>4. Number of calls unanswered</p> <p>5. Number of FTE employed to answer calls</p> <p>6. Opening Hours</p>	Lynsey Wilson	All information sent	
2283528	26/02/2019	06/03/2019	6 Severe weather provision for homeless people	Please confirm how many homeless people on average are using your SWEP provision each night so far this winter(2018/19)	Christine Coomber	All information sent	

2286128	26/02/2019	05/03/2019	5 Health Visitors	<p>Please provide the following information under Freedom of Information.</p> <ol style="list-style-type: none"> On 1st February 2019 who provided/employed the health visitors commissioned by your local authority? On 1st February 2019 how many whole time equivalent health visitors were employed by that organisation? On 1st February 2019, how many children under-5 years of age are there in your local authority area? Are there any plans to review/change who provides health visitors in your local authority area? If there are, what timeline is being used to make these decisions? Who is the responsible manager for the health visiting service. Please also provide their email address. 	Christine Coomber	All information sent	
2286129	26/02/2019	07/03/2019	7 Children's Self-harm Referrals	<p>Please could you provide me with the following information regarding the number of referrals to children's services made by teachers/schools regarding pupils who had self-harmed* from the beginning of January 2013 to the end of December 2018:</p> <ul style="list-style-type: none"> The number of referrals The number of referrals made per year Details of each referral including, but not limited to: <ul style="list-style-type: none"> The date The age and gender of the child who was referred What action was taken by children's services 	Christine Coomber	Exceeds appropriate limit - refused	Section 12
2286529	26/02/2019	25/03/2019	18 Hackney Carriage Vehicles	<ol style="list-style-type: none"> Number of registered Hackney Carriage Vehicles (Taxis) Number of registered Hackney Carriage Operators Number of registered Public Carriage Vehicles (Mini Cabs) Number of registered Public Carriage Operators Number of Council operated car parks 	Victoria Watkins	All information sent	
2288928	27/02/2019	04/03/2019	3 Live-in care packages	<ol style="list-style-type: none"> What is the total number of live-in care packages purchased so far this financial year for those over the age of 65? What is the total number of live-in care packages purchased so far this financial year for those under the age of 65? What is the total number of 24 hour homecare packages purchased so far this financial year? What is the total number of 24 hour complex/nursing care packages purchased this financial year? What is the average weekly charge per live-in care package? What is the telephone number and email address for the commissioning manager? What is the telephone number and email address for the brokerage manager? 	Christine Coomber	All information sent	
2290628	28/02/2019	05/03/2019	3 Vacant dwellings	<p>Please could you tell me how many dwellings have been vacant in your authority each year from 2016 to 2018, with the count broken down by:</p> <ul style="list-style-type: none"> Year The council tax bands (A - H) of the vacant dwellings each year <p>Could you tell me the total number of bedrooms for the vacant dwellings listed in 2018?</p> <p>Could you tell me the total number of vacant dwellings that were earmarked for demolition in 2018?</p> <p>Could you tell me how many dwellings were vacant in your authority in 2018 for:</p> <ul style="list-style-type: none"> 2 - 4 years 5 - 9 years 10+ years <p>Could you tell me how many dwellings under the highest value Council Tax Band (H) were vacant in your authority in 2018 for:</p> <ul style="list-style-type: none"> 2 - 4 years 5 - 9 years 10+ years 	Lynsey Wilson	Some information sent but not all held	Don't record the number of bedrooms
2290828	28/02/2019	25/03/2019	16 Sightings of rats	<p>How many rat sightings have been reported to the council since April 2018?</p> <p>How does this compare to the same period the year before?</p> <p>Where have rats been reported?</p>	Victoria Watkins	All information sent	
2291028	28/02/2019	29/03/2019	20 Potholes	<ul style="list-style-type: none"> How much money have you received in each year since 2009-10 from central government to specifically tackle the problem of potholes? How much of the £420 million to local authorities in 2018-19 to tackle potholes' (5.3 Modernising transport, paragraph 3, https://www.gov.uk/government/publications/budget-2018-documents/budget-2018), that the Chancellor promised at the 2018 budget, has the council received so far? How much of the £420 million, do you expect to receive? What proportion of potholes will you be able to fix as a result of money received from central government this year, which was specifically designated to tackle the issue of potholes (including the £420 million)? 	Victoria Watkins	All information sent	
2291032	28/02/2019	01/03/2019	1 Council tax support scheme	<p>I am updating our records to take account of any changes to the council tax reduction/support scheme in North Somerset from April 2019.</p> <p>Please could you provide me with details of your council tax reduction scheme (sometimes known as council tax support) for working-age claimants for 2019/20.</p> <p>If you have made any changes from the scheme you operated in 2018/19, please identify those changes.</p>	Lynsey Wilson	All information sent	
2291128	28/02/2019	06/03/2019	4 Part-time school timetables	<ol style="list-style-type: none"> Please state the total number of pupils placed on part-time timetables within your local authority area across the entire school academic year a) 2015/16, b) 2016/17, c) 2017/18 and d) 2018/19 to date. If known, of the total number of pupils on part-time timetables across the entire school academic year 2017/18 (e.g. breakdown of 1.c), please state: <ol style="list-style-type: none"> The total number of pupils placed on a part-time timetable with SEND (including SEND support and EHCPs) The total number of pupils placed on a part-time timetable because of risk of exclusion The total number of pupils placed on a part-time timetable for more than a whole academic year The total number of pupils placed on a part-time timetable without the formal consent of a parent/carer <p>*For the purposes of this request, a part-time time-table means an arrangement made with the pupil and parent/carer (with or without their approval) that the number of hours spent in education is reduced for an extended period of time. This does not include those on flexible learning programmes, whereby pupils attend alternative provision for some lessons but the total educational programme remains full-time.</p> <p>**If you only record this information for maintained schools, please provide this data.</p>	Christine Coomber	Some information sent but not all held	Enter the reason why the information requested is not held

2291228	28/02/2019	29/03/2019	20 Children's Playgrounds	<p>1. How many children's playgrounds were managed by the local authority in each year from 2009-10?</p> <p>2. How many children's playgrounds (existing or planned) have been closed or cancelled because of cuts to the local authority's budget in each year since 2009-10?</p> <p>3. How much local authority money has been spent on children's playgrounds in each year since 2009-10?</p> <p>4. How many children's playgrounds are proposed for closure within the next year?</p> <p>5. Has the local authority charged for the use of any children's playgrounds under its control and, if so, when this charge was introduced, how much was this charge introduced and how many children's play areas the charge has applied to in each year since 2009-10?</p>	Victoria Watkins	All information sent
2291428	28/02/2019	01/03/2019	1 Unclaimed business rate credit balances	<p>I would like to obtain recent information, from the Council, relating to unclaimed business rate credit balances. Please also indicate when requested information (spreadsheet or website) has been updated.</p> <p>I am aware that all Billing Authorities hold on account sums of money that are due to be returned to ratepayers and for a variety of reasons have not been repaid and maybe considered untraceable by the Council.</p> <p>I therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all incorporated companies within the authorities billing area including the following information:</p> <p>A) The name of each business in respect of which non-domestic rate credit balances remain payable.</p> <p>B) The value of over payment in each case which remains unclaimed.</p> <p>C) The years(s) in which over payment was made and the hereditament address.</p> <p>D) The name of each business in respect of which non-domestic rate credit balances has been written back on to the NDR account.</p> <p>E) The value of write back in each case which remains unclaimed.</p> <p>F) The years(s) in which write back was made (if available) and the hereditament address that the write back relates to.</p>	Lynsey Wilson	No information sent Section 31 - all held but exempt
2291629	01/03/2019	29/03/2019	19 Services for deaf children	Survey from National Deaf Children's Society...see original email for full question list	Christine Coomber	All information sent
2293128	01/03/2019	07/03/2019	4 Families housed by the authority	<p>For applicant households accommodated by your authority in bed and breakfast hotels (e.g. privately managed, meal(s) provided, shared facilities) or other nightly paid, privately managed accommodation with shared facilities, as of December 31, 2018</p> <ul style="list-style-type: none"> - the total number of households in such accommodation - the total number of households in such accommodation for more than 6 weeks but less than 13 weeks - the total number of households in such accommodation for more than 13 weeks but less than 26 weeks - the total number of households in such accommodation for more than 26 weeks but less than 52 weeks - the total number in such accommodation for more than 52 weeks <p>For applicant households accommodated by your authority in bed and breakfast hotels (e.g. privately managed, meal(s) provided, shared facilities) or other nightly paid, privately managed accommodation with shared facilities, as of December 31, 2018</p> <ul style="list-style-type: none"> - the total number of households with dependent children and / or pregnant woman with no other dependants in such accommodation - the total number of households with dependent children and / or pregnant woman with no other dependants in such accommodation for more than 6 weeks but less than 13 weeks - the total number in such accommodation with dependent children and / or pregnant woman with no other dependants for more than 13 weeks but less than 26 weeks - the total number in such accommodation with dependent children and / or pregnant woman with no other dependants for more than 26 weeks but less than 52 weeks - the total number in such accommodation with dependent children and / or pregnant woman with no other dependants for more than 52 weeks <p>For applicant households accommodated by your authority in bed and breakfast hotels (e.g. privately managed, meal(s) provided, shared facilities) or other nightly paid, privately managed accommodation with shared facilities, as of December 31, 2018</p> <ul style="list-style-type: none"> - the total number of children in such accommodation - the total number of children in such accommodation for more than 6 weeks but less than 13 weeks - the total number of children in such accommodation for more than 13 weeks but less than 26 weeks - the total number of children in such accommodation for more than 26 weeks but less than 52 weeks - the total number of children in such accommodation for more than 52 weeks 	Christine Coomber	All information sent
2293328	01/03/2019	12/03/2019	7 Telephony	<p>1. Please confirm the manufacturer of the telephone equipment installed within the organisation (e.g. Avaya, Cisco, Mitel)</p> <p>2. When was the telephone equipment installed? (Month, year)</p> <p>3. When will the equipment reach end of life/end of contract? (Month, year)</p> <p>4. Given the ISDN switch off in 2025 and the end of associated upgrades/new sales by 2021, when will your current ISDN service be replaced/be out of contract? (Month, year)</p> <p>5. If you currently have SIP or VOIP contracts in place - when are they up for renewal?</p> <p>6. What cloud-based office software solutions does your organisation use? (e.g. Microsoft Office 365, G Suite)</p> <p>7. Who is responsible for telephony projects? (Name, job title)</p>	Lynsey Wilson	All information sent

2293528	04/03/2019	28/03/2019	17 Fostering and adoption	<p>Adoption - For each of the past 3 years: How many couples/individuals applied to adopt? - How many LGBT couples/individuals applied to adopt? How many couples/individuals were approved for adoption? - How many LGBT couples/individuals were approved for adoption? How many couples/individuals went on to adopt a child? - How many LGBT couples/individuals went on to adopt a child? What was the average wait time for approved applicants to have a child placed with them? - What was the average wait time for approved LGBT applicants to have a child placed with them? What was the average age of approved applicants who had a child placed with them? - What was the average age of approved LGBT applicants who had a child placed with them?</p> <p>Fostering - For each of the past 3 years: How many couples/individuals applied to foster? - How many LGBT couples/individuals applied to foster? How many couples/individuals were approved to foster? - How many LGBT couples/individuals were approved to foster? How many couples/individuals went on to foster a child? - How many LGBT couples/individuals went on to foster a child? What was the average wait time for approved applicants to have a child placed with them? - What was the average wait time for approved LGBT applicants to have a child placed with them? What was the average age of approved applicants who had a child placed with them? - What was the average age of approved LGBT applicants who had a child placed with them?</p>	Christine Coomber	Request lapsed: requested information not provided	
2293828	28/02/2019	20/03/2019	13 Business rates	<p>a. List of all the business premises you currently hold on file that have credits on their account including start dates and end dates of the rates account. b. List of businesses that haven't applied for SBRR and/or Retail Relief that qualify for SBRR/Retail Relief with the start date of the rates account.</p>	Lynsey Wilson	Some information sent but part exempt	Section 31
2294228	01/03/2019	28/03/2019	18 Numbers of road studs	I would very much appreciate information for the number of Road Studs that are replaced Annually in the UK within your Region? And the total miles of roads that your calculation is taken from for your region?	Victoria Watkins	Information not held	
2294630	04/03/2019	14/03/2019	8 Social Care Appeal Processes	<p>1. Are there an appeals process in place for when a service user (or their representative) disagrees with an assessment of their care and support needs or changes made to a package of care? Yes <input type="checkbox"/> If 'Yes' please answer questions 2 to 4 No <input type="checkbox"/> If 'No' please answer i to iii</p> <p>i. What is the total number of occasions where a service user (or their representative) disagreed with an assessment of their care and support needs or changes made to their package of care? Please provide information from the most recent complete year of data you have ii. What proportion of these disagreements were accepted by your Local Authority? Please provide information from the most recent complete year of data you have iii. How do you respond to disagreements that have been raised by service users (or their representatives) when they have disagreed with an assessment of their needs or changes made to a package of care?</p> <p>2. What other sources of national guidance or legislation helped inform and define your appeals process? Please provide sources for this information, such as links or copies 3. What time limit do you set to resolve appeals? Should answering question 4 exceed the 'appropriate limit' under the FOI Act please prioritise questions 1 to 3 with regards to a response. 4.</p> <p>i. What is the total number of occasions where a service user (or their representative) appealed an assessment of their care and support needs or changes made to their package of care? Please provide information from the most recent complete year of data you have ii. What proportion of these disagreements were accepted by your Local Authority? Please provide information from the most recent complete year of data you have</p>	Christine Coomber	All information sent	
2294928	04/03/2019	28/03/2019	17 Leisure centres and high streets	<p>1) According to the most recent data available, what is the number of high streets (primary business spaces) in your local authority? 2) According to the most recent data available, what is a) the number and b) the proportion of disused stores on each of the high streets in your local authority? 3) How many A1 and A2 facilities (shops, financial and professional services) have a) opened and b) closed over the last 12 months? 4) How many operators of leisure or gym facilities have applied for change of use from the A1 or A2 classification to the D2 classification over the past 12 months on each of the high streets within your local authority? 5) How many operators of leisure or gym facilities have unsuccessfully applied for change of use from the A1 or A2 classification to the D2 classification over the past 12 months on each of the high streets within your local authority? 6) Of all applications for change of use from the A1 or A2 classification to the D2 classification, how many have been successful over the past 12 months?</p>	Victoria Watkins	All information sent	
2295028	22/02/2019	06/03/2019	8 Cost increases	<p>Current CEO salary What percentage increase will be added to the CEO salary this year An explanation on the increasing costs to Adult Social Care The cost to the council for the provision of free bus passes to the retired populace</p>	Lynsey Wilson	All information sent	
2295628	04/03/2019	05/03/2019	1 Homecare contacts	<p>1. Please list all the providers of homecare services that you commission 2. Please list the start and end date of their contracts 3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number) 4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours) 5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated 6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?</p>	Christine Coomber	All information sent	
2295828	04/03/2019	05/03/2019	1 In-Year School Admission Applications	<p>1. How many "In-Year School Admission Application Forms" (the form may have a slightly different name depending on the local authority) did the local authority receive in the academic year 2017/2018 (or the most recent year the LA has records for - please specify)? 2. Do parents/carers give a reason on the form for the need for a change of school? 3. Please supply a breakdown of the reasons for requesting a transfer that parents/carers have given on the forms received by the LA in the last academic year (or the most recent year the LA has records for - please specify).</p>	Christine Coomber	Some information sent but not all held	

2295928	04/03/2019	12/03/2019	4 Return Home Interviews	<p>How many recorded instances of missing then returned children did you have in your authority per year between Jan 1st 2014-Jan 1st 2019? If you can provide a per month break down please do.</p> <p>How many of these instances were children who had runaway more than once? If possible can you send a break down which shows a numbered list to indicate individual children and a second column with how many times they ran away? This would of course not include their name or any details.</p> <p>A summary of the recorded outcomes or actions taken for all completed Return Home Interviews (for example a safeguarding referral, report to the police or to another service). I would like a breakdown of these for Jan 2014-Jan 2019. Ideally this would be laid out by outcome, beside a number of times this was taken. This would sit along side a number of how many RHIs were carried out in total per year. Excel or PDF formats are fine.</p> <p>How many of these return interviews contained content about child exploitation?</p> <p>How many times were the police notified of potential child exploitation, following a RHI?</p> <p>Can you send me the hiring requirements for staff employed in-house to carry out RHIs? If you outsource this service please respond with who does this for you.</p> <p>If you do not outsource and complete RHIs yourself - could you please provide the aide memoire/guidelines/checklist that you use when completing Return Home Interviews?</p>	Christine Coomber	Exceeds appropriate limit - refused	Section 12
2297428	05/03/2019	19/03/2019	9 Private rented sector housing	<p>1. The council's Review of Housing Conditions ' please see http://consult.n-somerset.gov.uk/gf2.ti/-/870786/32422693.1/PDF/-/Review_of_Housing_Conditions_consultation.pdf refers to a 2017 stock survey. Please can I have a copy?</p> <p>2. The review says the majority of the 281 complaints received by the council in 2016 about poor housing conditions or management by a private landlord were in the central and hillside wards. How many exactly were received in these two wards and please can you provide a breakdown of the type of complaint (as you do for the whole of North Somerset in the Review of Housing Conditions report)?</p> <p>3. How many complaints about poor housing conditions or management by a private landlord were received in 2017/18 (or most recent available data)? How many of these were about properties in the central and hillside wards? Please can you provide a breakdown of the type of the complaints (as you do in the Review of Housing Conditions report)?</p> <p>4. Map 9 in the review shows that the majority of HMOs ' all, additional and mandatory ' are concentrated in the central and hillside wards. How many HMOs of all types are in these wards? And how many across the whole of Weston-Super-Mare?</p> <p>5. Map 10 shows the number of HMOs in poor condition. How many of these are in the central and hillside wards?</p> <p>6. Our 2016 proposals for a selective licensing scheme ' please see http://consult.n-somerset.gov.uk/gf2.ti/-/658722/19978309.1/PDF/-/Proposal_for_selective_licensing_scheme_in_part_of_WsM_D.pdf ' state that: 'Many people apply to the council for social housing on the basis of disrepair in their privately rented property. We examined this data and it can be seen mapped below. The majority of applicants live in the Weston-super-Mare area, predominately in the Central and West wards.' How many exactly applied to the council for social housing on the basis of disrepair in their privately rented property in the Central and West wards? And of these how many were given social housing as a result?</p> <p>7. How many people applied to the council for social housing on the basis of disrepair in their privately rented property in the Central and Hillside wards in 2017/18? And how many of these were given social housing as a result?</p> <p>8. How many people have applied to the council for social housing on the basis of disrepair in their privately rented property in the Central and Hillside wards since 2009/10? And how many of these were given social housing as a result?</p> <p>9. How many people are currently on your social housing waiting list?</p>	Christine Coomber	Exceeds appropriate limit - refused	Section 12
2298328	04/03/2019	28/03/2019	17 Wheel washers	What sort of wheel washer have the Planning Officers approved?	Victoria Watkins	All information sent	
2299528	06/03/2019	07/03/2019	1 Workplace bullying and non-disclosure agreements	<p>Sexual Harassment, racism and bullying</p> <p>1. May you please provide the number of allegations of workplace bullying reported within the council by present and former staff from the start of 2000 to the end of 2018.</p> <p>2. May you please provide the number of allegations of sexual harassment reported within the council by present and former staff from the start of 2000 to the end of 2018.</p> <p>3. May you please provide the number of allegations of racial discrimination reported within the council by present and former staff from the start of 2000 to the end of 2018.</p> <p>4. May you please provide the number of allegations of religious discrimination reported within the council by present and former staff from the start of 2000 to the end of 2018.</p> <p>1. Within this same period, how many complaints of sexual harassment resulted in some form of disciplinary action?</p> <p>2. How many complaints of workplace bullying resulted in some form of disciplinary action?</p> <p>3. How many complaints of racial discrimination resulted in some form of disciplinary action?</p> <p>4. How many complaints regarding religious discrimination resulted in some form of disciplinary action?</p> <p>5. For any of the above, where disciplinary action was taken may you please detail what action was taken i.e written warning, fine, suspended without pay</p> <p>NDA's</p> <p>1. The number of Non Disclosure Agreements signed by former or current staff from the start of 2000 to the end of 2018</p> <p>2. Within the same period, may you please specify the largest amount paid out to an individual who signed a NDA</p> <p>3. If possible, may you please provide the number of NDA agreements signed and paid out to alleged victims of</p> <p>a. Sexual harassment</p> <p>b. Workplace bullying</p> <p>c. Racial discrimination</p> <p>d. Religious discrimination</p> <p>4. May you please specify the largest amount paid out to alleged victims of</p> <p>a. Sexual harassment</p> <p>b. Workplace bullying</p> <p>c. Racial discrimination</p> <p>d. Religious discrimination</p> <p>Gender and ethnic workforce split</p> <p>1. The gender workforce split per year in the years between 2012 and 2018 - for example, in 2012, the workforce was 65% men and 35% women</p> <p>2. The ethnic workforce split per year in the years between 2012 and 2018 - for example, in 2012, the workforce was 86% white british, 5% British asian etc</p>	Lynsey Wilson	All information sent	
2299629	06/03/2019	06/03/2019	0 Housing benefit cap	<p>How the cap for housing benefit is applied.</p> <p>Do you bench mark against local properties?</p> <p>When was this last looked at. Please provide a thorough breakdown as to the caps on benefit are worked out for 2 and 3 bedroomed properties.</p>	Lynsey Wilson	All information sent	

2300528	06/03/2019	11/03/2019	3 Mental Health Social Work	<p>1. How many social workers employed directly by the Local Authority work within mental health provision?</p> <p>2. Does the number above include the Approved Mental Health Professional workforce? If yes, how many social work Approved Mental Health Professionals are employed by the local authority?</p> <p>3. Are the mental health social workers employed directly by the local authority (please indicate all which apply):</p> <p><input type="checkbox"/> Based in local authority teams</p> <p><input type="checkbox"/> Based in NHS teams under direct local authority line management</p> <p><input type="checkbox"/> Based in NHS teams without direct local authority line management</p> <p>4. What formal or informal arrangements does the local authority have with local NHS providers for the provision of mental health services (please describe)?</p> <p>5. Does the local authority commission any mental health social work provision from a third party provider? If yes, which services are externally commissioned?</p>	Christine Coomber	All information sent	
2300728	06/03/2019	11/03/2019	3 Animal Licensing	<p>1. In total how many commercial businesses selling animals as pets do you licence? (insert number)</p> <p>Please insert the number of licences issued in each category below using the category which best describes the business type and the species sold:PLEASE SEE ORIGINAL REQUEST FOR TABLE TO BE COMPLETED</p> <p>2. Have you extended any licences issued last year when it was due for renewal? If so, for how long? (insert time frame)</p> <p>3. What competency/training do your inspectors have to carry out this type of licencing (please tick all that apply): PLEASE SEE ORIGINAL REQUEST FOR TABLE TO BE COMPLETED</p> <p>*PLEASE SEE THE REQUEST EMAIL FOR THE REMAINING QUESTIONS - THERE ARE 13 IN TOTAL*</p>	Victoria Watkins	All information sent	
2304229	08/03/2019	12/03/2019	2 Public health budget allocation on drug and alcohol services	<p>From your allocated Public Health budget, how much do you propose to spend on the following areas of drug and alcohol treatment in 2019/20?</p> <p>1. Residential rehabilitation budget (tier4)</p> <p>2. Residential detoxification budget (tier 4)</p> <p>3. Community substance misuse services (tier 3)</p> <p>4. Total substance misuse budget</p>	Christine Coomber	Information not held	Enter the reason why the information requested is not held
2304528	08/03/2019	19/03/2019	6 Eggs	<p>In your authority, what eggs (shell and liquid) are purchased and/or used for catering (the minimum accepted standard):</p> <p>Free range</p> <p>Barn (indoor exclusively, non-caged)</p> <p>Caged</p> <p>Don't know</p> <p>Is it possible for caged eggs to be used in public institutions under your authority?</p>	Christine Coomber	All information sent	
2305328	11/03/2019	12/03/2019	1 Grove Park community asset application	<p>Grove Park is currently on the list of community assets. You must, therefore, still hold the information as to why it is a community asset. May I therefore request a copy of everything in the previous application (paper or electronic) including but not limited to:</p> <p>a) <input type="checkbox"/> Completed Application Form</p> <p>b) <input type="checkbox"/> Plans submitted</p> <p>c) <input type="checkbox"/> Supporting documents submitted</p>	Lynsey Wilson	All information sent	
2305428	11/03/2019	18/03/2019	4 CPNs	<p>1) For the years 2016, 2017 and 2018, please may I have both:</p> <p>a) The number of Community Protection Notices (CPNs) issued,</p> <p>b) And the number of CPN warnings issued.</p> <p>2) Additionally for the years 2016, 2017 and 2018, please may I have either:</p> <p>a) The full text of every CPN issued (along with the date) with any personal info redacted,</p> <p>b) Or a general description of the subject matter and cited justification for the CPN if 2a) is not possible.</p>	Lynsey Wilson	All information sent	
2306128	11/03/2019	14/03/2019	3 Children's homes	<p>1. The number of registered Childrens Homes operated by the Local Authority as at 1st January 2019 and as at 1st January 2018;</p> <p>2. The number of registered Childrens Homes operated by an Independent (private or voluntary) provider within your Local Authority as at 1st January 2019 and as at 1st January 2018;</p> <p>3. The number of current looked after children (LAC);</p> <p>4. The number of LAC currently placed within Local Authority Childrens homes;</p> <p>5. The number of LAC currently placed within Independent Childrens homes;</p> <p>6. In relation to any Frameworks you currently operate with Independent Childrens Home Providers, please provide the following information (including Provider name) about the number of LAC placed with Independent Childrens Homes, the average weekly fee paid for these placements, per type specified and whether the fees include any discounts agreed with said Provider. Please also advise the totals for all placements in each type specified i.e. total average weekly fee & total no of CYP in placement.</p> <p>7. As per question 6, please provide the same information; however, this time in relation to Non-Framework Providers i.e. where the Local Authority (LA) has placed with Independent Childrens Home Providers using a Spot Purchase mechanism because the Provider is not on a Framework with the LA. Please also advise the totals for all placements in each type specified i.e. total average weekly fee & total no of CYP in placement.</p>	Christine Coomber	All information sent	
2306328	11/03/2019	14/03/2019	3 HMO licensing	<p>Has your Local Authority publicised the new HMO changes on its website?</p> <p>Does your Local Authority have a set timescale for processing HMO applications?</p> <p>If Local Authority has set timescale, please could you provide this figure in days</p> <p>Does tacit consent apply to your HMO licences if handling of the application goes beyond the application processing date?</p> <p>Has your Local Authority reviewed its fee structure taking into consideration Gaskin v Richmond?</p> <p>Is there a readily available fee structure for landlords to view on your Local Authority website?</p>	Christine Coomber	All information sent	
2309028	12/03/2019	20/03/2019	5 Armed forces covenant	<p>I would like to know:</p> <p>1. Whether North Somerset Council has an elected Armed Forces Covenant Champion, and if so, how long they have been in the role?</p> <p>2. I would like to know whether North Somerset Council has an action plan for implementing the Armed Forces Covenant at a local level.</p> <p>If yes: I would like to know the details of the plan, whether it is active, and if it is monitored and reviewed.</p> <p>3. Has North Somerset Council established an armed forces covenant forum (which includes military representatives, charities and council members)?</p> <p>4. I would also like to know whether North Somerset Council has any support specifically aimed at the veteran community (e.g employment, healthcare & housing schemes).</p>	Lynsey Wilson	All information sent	
2309428	12/03/2019	15/03/2019	3 Secondary school allocations	<p>1. How many Year 6 pupils in your local authority area applied for secondary school places in September 2019, and of those, how many had been told, by National Offer Day on March 1, 2019, which secondary school they will attend in September 2019? (please express information as both a number and a percentage of the total)</p> <p>2. Please supply the same information for 2018.</p> <p>3. How many Year 6 pupils have still not been told this year (2019) which secondary school they will be attending in September 2019? (Please express information as both a number and percentage of the total)?</p>	Christine Coomber	All information sent	

2309928	12/03/2019	18/03/2019	3 Compensation claims in schools	<p>For each of the following calendar years:</p> <p>:: 2014</p> <p>:: 2015</p> <p>:: 2016</p> <p>:: 2017</p> <p>:: 2018</p> <p>:: Jan 01 to Mar 01 2019</p> <p>:: The total number of public liability cases settled (cases where payouts were made) following compensation claims for children injured or involved in accidents on school premises.</p> <p>:: The total amount (in £) awarded in payouts to those involved or injured in accidents on school premises.</p> <p>:: For the years 2018 and Jan 01 - Mar 01 2019 only, please provide details of each claim settled, including details of the accident, the amount awarded and if possible, a breakdown giving the amount awarded and spent on legal fees.</p>	Lynsey Wilson	All information sent	
2310228	13/03/2019	14/03/2019	1 Knives in schools	<p>Can you provide answers to the following questions for each year from 2013 to the present:</p> <p>How many knives or similar offensive weapons have been seized in your schools in each year from 2013 to present?</p> <p>In your answer can you please provide figures for secondary schools and primary schools separately.</p> <p>Can you also specify whether the knife was found to be in the possession of a boy or girl and their age, or neither (ie discarded on school premises).</p> <p>How many injuries have been caused by knives or similar offensive weapons in secondary schools and primary schools in the same period. Can you specify the age of the victim and whether a pupil or a teacher, or visitor to the school.</p> <p>In how many of these has the victim required hospital treatment. Can you specify the age of the victim and whether a pupil or a teacher, or visitor to the school.</p> <p>How many pupils have been excluded for possession or use of a knife on school premises in each year from 2013 to present?</p> <p>How many times have police been called to schools to deal with incidents involving pupil behaviour in each year from 2013 to present?</p>	Christine Coomber	Some information sent but not all held	
2310428	13/03/2019	14/03/2019	1 Children's social work	<p>1. Since 1/1/2018 has the Council used an external organisation to provide Children's Social Work project team(s) to complete a specific piece of time bound work?</p> <p>2. Can you confirm the number of Children's Social Workers that were provided?</p> <p>3. The area they worked e.g. Children in need, Referral and Assessment, Duty etc.</p> <p>4. When did they start and finish?</p> <p>5. The name of the organisation(s) that provided the Children's Social Workers?</p> <p>6. The total amount charged to the council for this service?</p>	Christine Coomber	All information sent	
2314128	15/03/2019	15/03/2019	0 Business rates credits	<p>A list of unclaimed business rate credit balances. Please can you also include accounts where a 'write on' has been used to cancel an overpayment which has not since been reversed. Please can this information be provided to me in an Excel Spreadsheet, including the following fields:</p> <p>* Ratepayer name</p> <p>* Property Address</p> <p>* Billing Authority Reference</p> <p>* Amount of credit/write on</p> <p>* The period or financial year of the credit/write on</p>	Lynsey Wilson	No information sent - all held but exempt	Section 31
2315128	18/03/2019	19/03/2019	0 Autism	<p>1. For a child under-5 with suspected autism in your local authority, what is the duration in weeks or months from receipt of referral to a diagnosis appointment?</p> <p>2. What was the number of children aged 0 - 5 receiving a formal diagnosis of autism in the local authority in the last full year for which records are available?</p> <p>3. What was the average age of these children at the point of formal diagnosis?</p> <p>4. Does your local authority have a local autism strategy group as recommended by the NICE guidelines (Autism spectrum disorder in under 19s: recognition, referral and diagnosis).</p>	Christine Coomber	Information not held	Enter the reason why the information requested is not held
2315228	15/03/2019	20/03/2019	2 Freemasons	<p>Please advise me of the number of employees in North Somerset who are currently, or have previously, been members of the freemasons. Please report as follows:</p> <p>The number at executive level, divided by gender.</p> <p>The number at director level, divided by gender.</p> <p>The number in children's services at director, assistant director, service leader/manager/head of service, divided by gender.</p> <p>The number of team managers, divided by gender.</p> <p>The number of councillors who are freemasons, divided by gender</p> <p>Who on the LSCB are freemasons?</p>	Lynsey Wilson	Information not held	Not information we record
2315328	18/03/2019	29/03/2019	8 Adoption contacts	<p>With regards to contact arrangements for adopted children who are placed by yourselves:</p> <p>The number of adopted children with active letterbox contact arrangements (i.e. where there are one or more letters due to be sent during the year). An arrangement would still be considered active even if the scheduled letters are not being sent for any reason (e.g. the birth relative is unresponsive).</p> <p>The number of active, unique letterbox contact arrangements (e.g. an adopted child with separate arrangements for two birth relatives would be considered to be two unique arrangements).</p> <p>How long an archived copy of letters are held on record for by yourselves.</p> <p>A breakdown of the number of arrangements which are reviewed by yourselves in order to ensure that they are appropriate and approved/rejected before being sent on to the recipient versus those which aren't reviewed and are just forwarded on irrespective of the content.</p> <p>The methods used for delivering the letters to the recipients (e.g. letters posted or delivered via courier, letter collected from your offices, letters viewed at your office but not taken away, letters sent via email, letters viewed online in a self service electronic system).</p> <p>The number of adopted children with active direct contact arrangements with a birth relative.</p> <p>The number of active, unique direct contact arrangements.</p> <p>A breakdown of the number of direct contact arrangements which are facilitated by yourselves (e.g. arranging a time/date, place etc.) versus those which are arranged directly between the parties (if known).</p> <p>A breakdown of the number of direct contact arrangements which are supervised by yourselves versus those which are unsupervised.</p>	Christine Coomber	All information sent	
2316428	18/03/2019	27/03/2019	6 Children in care	<p>1) How many children overall are in care or are looked after by your authority (Broken down by UK nationals, EU citizens, and other)</p> <p>2) How many children are currently being fostered within your authority (Broken down by UK nationals, EU citizens, and other)</p> <p>3) How many children are currently in a care home within your authority (Broken down by UK nationals, EU citizens, and other)</p>	Christine Coomber	Request lapsed: requested information not provided	

2319828	20/03/2019	21/03/2019	1 Psychologists for Weight Management Services	<ul style="list-style-type: none"> - The number of qualified Psychologists (FTEs) included in the service specification used during the procurement of NHS weight management services - The type of qualified Psychologist included (as above) and a brief explanation of their job responsibilities - The number of qualified Psychologists (FTEs) employed in multidisciplinary teams delivering weight management services at a) tier 1 b) tier 2 and c) tier 3 - The type of qualified Psychologist employed in multidisciplinary teams at a) tier 1 b) tier 2 and c) tier 3 and a brief explanation of their job responsibilities. 	Christine Coomber	Information not held	This is not a service that North Somerset Council commissions.
2319830	20/03/2019	20/03/2019	0 Correspondence between the council and CNM Estates	Can you provide me all correspondence between North Somerset Council and CNM Estates for the past two year.	Lynsey Wilson	Repeated request	
2320828	19/03/2019	20/03/2019	1 Business rates credits	<p>Please can you email me a list of credits you currently hold on business rates accounts that are live and when the company has moved out of the premises, the below points is what I would like to request, also a list of all businesses that qualify for SBRR that haven't yet applied for Small Business Rates Relief:</p> <ol style="list-style-type: none"> 1. The name of the rate payer 2. The start date of the business rates account 3. If the account is still live or the date it ended 4. The full property address of the property with the credit on 5. The full amount of credit you hold for the business 	Lynsey Wilson	No information sent - all held but exempt	Section 31
2321228	20/03/2019	21/03/2019	1 Business rate credit balances	<p>I therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all incorporated companies within the authorities billing area including the following information:</p> <ol style="list-style-type: none"> A) The name of each business in respect of which non-domestic rate credit balances remain payable. B) The value of over payment in each case which remains unclaimed. C) The years(s) in which over payment was made and the hereditament address. D) The name of each business in respect of which non-domestic rate credit balances has been written back on to the NDR account. E) The value of write back in each case which remains unclaimed. F) The years(s) in which write back was made (if available) and the hereditament address that the write back relates to. 	Lynsey Wilson	No information sent - all held but exempt	Section 31
2321428	20/03/2019	21/03/2019	1 Business rates	<p>We would like to obtain a list of businesses who are paying business rates who have created a new account within the last 12 months. If this information is available on the website then please also indicate when the requested information (spreadsheet or website) has been updated and a link to this if available.</p> <p>I therefore request a breakdown including the following information:</p> <ol style="list-style-type: none"> A) The name of each business in respect of which non-domestic rates are payable. B) The Rateable value of the property. C) The address of the business in respect of which non-domestic rates apply. D) The date the account was created. 	Elsa Heath	No information sent - all held but exempt	Section 21
2323128	21/03/2019	28/03/2019	5 School uniforms	<ol style="list-style-type: none"> 1. Does your LA provide a school uniform for families? 2. If no, did you ever provide one and if so, when and why did you withdraw it? 3. If you do provide a grant, which families can apply and how much can they get? 4. Do you work with or know of any voluntary organisations in your authority which support families with the costs of school uniform? 	Christine Coomber	All information sent	
2324428	25/03/2019	27/03/2019	2 Legal costs	<p>Why do you charge £95 per hour. Was it a figure you made up or does the council have this figure in any guidelines?</p> <p>Also, how many cases in the past five years has the Council claimed this amount as prosecution costs and how many times in the past five years has it applied for a nominal, standard sum.</p>	Lynsey Wilson	Exceeds appropriate limit - refused	Section 12
2324628	24/03/2019	27/03/2019	2 Budgets and Impact Assessments	<p>Information request- Revenue budget and council tax reports for 2018 and 2019</p> <p>Information request- Budget Proposals 2019</p> <p>Information request ' Equality Impacts Assessments/ Analysis on Proposed changes to the budget</p>	Lynsey Wilson	No information sent - all held but exempt	Section 21
2325128	25/03/2019	27/03/2019	2 Pay Gap data	<ul style="list-style-type: none"> - The total number of employees within the council as of December 2018 - The number of male full time employees in the lower, lower middle, upper middle and upper quartile pay bands per year in 2018 - The number of female full time employees in the lower, lower middle, upper middle and upper quartile pay bands in 2018 - The number of BME (black and ethnic minority) full time employees in the lower, lower middle, upper middle and upper quartile pay bands in 2018 - The number of white British full time employees in the lower, lower middle, upper middle and upper quartile pay bands in 2018 - The number of employees receiving a bonus per year in the years 2015 - 2018 - Where bonuses have been given may you please detail the amount paid - Of the employees who received a bonus may you please detail the gender and ethnicity of the recipient - The mean hourly pay for a full time male employee for the months of January 2019 and January 2018 - The mean hourly pay for a full time female employee as for the months of January 2019 and January 2018 - The mean hourly pay for a full time white british employee for the months of January 2019 and January 2018 - The mean hourly pay for a full time BME employee for the months of January 2019 and January 2018 - The median hourly pay for a full time white british employee for the months of January 2019 and January 2018 - The median hourly pay for a full time BME employee for the months of January 2019 and January 2018 - The median hourly pay for a full time male employee for the months of January 2019 and January 2018 - The median hourly pay for a full time female employee for the months of January 2019 and January 2018 	Lynsey Wilson	Some information sent but not all held	We are not currently required to report on BME pay gap) therefore our system does not accommodate this information currently and it would be a manual process to undertake.

2327228	26/03/2019	27/03/2019	1 Business rates credit balances	<p>All Ctax domestic rate accounts & NNDR Business Rates accounts with a credit balance. Or a link to the web page where the latest list is available along with the data of the extract. I am aware that all Billing Authorities hold on account sums of money that are due to be returned to tax payers and for a variety of reasons have not been repaid. I therefore request a breakdown of credit balances accrued since your earliest records in an excel format, for the amounts owing to all incorporated companies within the authorities billing area, including the following information:</p> <p>A. The name of each business in respect of which account credit balances remain payable. I understand you will not provide individuals names. B. The value of overpayment in each case which remains unclaimed C. The years(s) in which overpayment was made (IF KNOWN) D. The property address the credit relates to E. A write to address and write to company name F. Please state whether the account is a live/open account or a closed account; if closed the date it closed. Please provide this information for both Council Tax (Resi) and Business Rates (NNDR)</p>	Lynsey Wilson	No information sent Section 31 - all held but exempt
2328328	26/03/2019	27/03/2019	1 Property guardian companies	<p>1) In the last 5 years, has the council had any arrangements or contracts with 'property guardian' companies? 2) If yes, please provide: i) The name of the company ii) The years in which each contract were active iii) The amount spent by the council on each contract iv) The amount earned by the council on each contract 3) If yes, please provide the number of property guardians living in council-owned buildings, per year, for the last five years. 4) Please also provide details of any privately-owned buildings in the area under your jurisdiction which are occupied by property guardians.</p>	Lynsey Wilson	All information sent
2329428	28/03/2019	29/03/2019	1 EHCPs	<p>Please tell me how many EHCPs you currently have active. Please tell me how many of these plans are currently active for people aged 19-25.</p>	Christine Coomber	All information sent